Fiscal Year: 2009-2010

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-4423763 AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-445-0866x303 Provider Contact Email: msamuels@Isnc.net

68

67

403

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 20 60-64: Two or More Races: 21 59 65-74: Caucasian: 17 75-84: African American: 85+: 10 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 68 Asian Indian: **CLIENT GENDER** Cambodian: 23 Male: Chinese: 45 Female: Filipino: 0 68 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 28 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 46 0 Guamanian: Institutionalized: 1 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 43 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 3 Client Declined to Provide Information: 3 Greatest Economic Need (Non-Minority): 24 68 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-4423763 AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-445-0866x303 Provider Contact Email: msamuels@lsnc.net

	Provider Contact Name: <i>Marvin Samuels</i>		Provide	er Contact Phone: 707-4	45-0866x303	Provider Contact Email: ms
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)			ES CLOSED IN QUAR d by Case Closing Code &	
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
C	ONSUMER/FINANCE					
	A1. Bankruptcy/Debt Collection:	5		0	0	0
	A2. Contracts/Warranties:	1]	0	0	0
	A3. Other Consumer/Finance:	C		0	0	0
E	MPLOYMENT					
	B1. Discrimination:	C		0	0	0
	B2. Other Employment:	C		0	0	0
F	AMILY					
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5		3	3	0
	C2. Conservatorship:	1		1	0	0
	C3. Other Family:	2		1	0	0
н	EALTH/COMMUNITY BASED CARE					
	D1. Medi-Cal/Medicaid:	5		3	1	3
	D2. Medicare:	0		0	1	0
	D3. Other Health/Community Based Care:	1		1	1	0
Н	DUSING					
	E1. Landlord-Tenant (Subsidized or Private Housing):	9		6	1	1
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1		0	1	0
	E3. Other Housing:	0		0	0	0
IN	COME MAINTENANCE					
	F1. Social Security:	4		2	1	0
	F2. Supplemental Security Income (SSI):	1		1	0	1
	F3. Pensions/Retiree Benefits:	0		0	0	0
	F4. Other Income Maintenance:	0		1	1	0

Fiscal Year: 2009-2010

Quarter: 1

rter: 1							
SA: 1		rea 1 Agency on					
	e: Christina Fritsch			Contact Phone: 707-442		AAA Contact Email: c	ontracts@a1aa.org
	me: Legal Services				unty(ies): Humboldt	•	
Provider Cor	ntact Name: <i>Marvin</i> S	Samuels	Prov	ider Contact Phone: 707-4	145-0866x303	Provider Contact Ema	il: msamuels@lsnc.net
IVIDUAL RIGHT	S	_					_
G1. Immigra	tion/Naturalization:		0	0	0]	0
G2. Elder Ab	use/Neglect/Exploitation	on:	0	0	0		0
G3. Other In	dividual Rights:		0	0	0		0
CELLANEOUS		_			-		_
H1. Estate Pl	anning/Wills/Trusts:		15	9	4		0
H2. Advance	Health Care Directives	s (AHCD):	20	17	3		0
H3. Financial	Powers of Attorney:		0	0	0		0
H4. Other Mi	scellaneous:		0	0	0		0
TOTA	AL CASES OPENED I	N QUARTER:	70	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE 45	ADD. SERVICES	REPRESENTATION	<u></u>
тот	AL ESTIMATED CAS		-	234		,	
		OUTREACH/0	COMMUNITY E	DUCATION ACTIVITIES [DATA		
		INFORMAT	ION ON SPEC	IAL OUTREACH ACTIVIT	IES		
	Location (If Applicable)	Type of Outre	ach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
9/22/09	HOOPA	Health Fair		Seniors		30 7.5	
9/24/09	Eureka	Tri County He	alth Fair	Seniors		30 7.5	
8/5/09	Eur Sr. Center	IHSS Reduction	ons	Seniors		20 2	*
TOTAL ESTIN	MATED # OF SPECIA	L OUTREACH A	CTIVITY HOUR	S IN THE QUARTER:	3 17		
Dete			VIUNITY LEGAL	L EDUCATION PROGRAM		Est Water Est	
	Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
7/17/09		Medi-Cal Prog	ram Eligibility	Seniors		50 2	
07/20/2009			di-Cal TAR deni				

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-4423763 AAA Contact Email: contracts@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-445-0866x303 Provider Contact Email: msamuels@lsnc.net

07/27/2009	your rights	seniors	60	2
07/30/2009	cuts and more cuts	seniors	60	2
08/20/2009	IHSS cuts delayed	seniors	4	1
08/23/2009	IHSS cuts, disability rights	seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@Isnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

267

343

786

CLIENT AGE		CLIENT RACE	
60-64:	56	Two or More Races:	(
65-74:	104	Caucasian:	211
75-84:	69	African American:	2
85+:	38	Native American/Native Alaskan:	8
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	267	Asian Indian:	0
LIENT GENDER		Cambodian:	0
Male:	180	Chinese:	0
Female:	87	Filipino:	1
Total:	267	Japanese:	1
THER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	120	Laotian:	0
Homebound:	9	Vietnamese:	0
Lives Alone:	117	Guamanian:	0
Institutionalized:	21	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	17	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	115	Race Unknown/Some Other Race:	4
Greatest Economic Need (Minority):	13	Client Declined to Provide Information:	40
Greatest Economic Need (Non-Minority):	118	Total:	267
Greatest Economic Need (Minority Status Unknown): 2	rotal.	267
CLIENT ETHNICITY	•		
Hispanic/Latino:	5		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@Isnc.net

Provider Contact Name: Cathy Ferrell	Provide	er Contact Phone: 530-24	41-3565	Provider Contact Email: cfe
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	20	5	0
A2. Contracts/Warranties:	13	12	3	0
A3. Other Consumer/Finance:	39	34	12	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	17	7	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	13	10	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	20	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	19	3	0
E3. Other Housing:	19	15	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	4	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	9	1	1

Fiscal Year: 2009-2010

Quarter: 1

	ame: <i>Teri Gabriel</i>		AAA	Contact Phone:		AAA Contact Email: teri@	psa2.org
Provider	Name: Legal Services	of Northern C	alifornia	Co	unty(ies): Shasta, Si	skiyou, Modoc, Trinity a	nd
Provider (Contact Name: Cathy Fe	errell	Prov	rider Contact Phone: 530-2	41-3565	Provider Contact Email:	cferrell@lsnc
IVIDUAL RIG	HTS						
G1. Immi	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	on:	9	2	7	0	
G3. Other	Individual Rights:		4	5	1	0	
CELLANEOU	JS						
	e Planning/Wills/Trusts:		64	29	31	0	
H2. Advar	nce Health Care Directives	s (AHCD):	46	14	26	0	
H3. Finan	cial Powers of Attorney:		0	0	0	0	
H4. Other	Miscellaneous:		0	12	1	1	
тс	TAL CASES OPENED I	N QUARTER:	324	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE 232	ADD. SERVICES	REPRESENTATION 2	
Т	OTAL ESTIMATED CAS			460 DUCATION ACTIVITIES D	DATA		
		INFORM	ATION ON SPEC	IAL OUTREACH ACTIVIT	ES		
Date	Location (If Applicable)	Type of Ou	reach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
07/07/09	Alturas	Presentatio	n to lunch attende	ees Seniors		54 6	
0//0//09	Shasta Lake City	Presentatio	n to lunch attende	ees Seniors		35 3	
07/07/09				Ombudsm	nan volunteers	6 2	
	Ombudsman Office					42 3	
07/13/09	Shasta Lake City	Presentatio	n to lunch attende	ees Seniors			
07/13/09 08/03/09		Presentatio Health Fair	n to lunch attende	Seniors General P	ublic	450 7.5	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@LSNC.et or bs

155

1329

Total Unduplicated Client Count for Quarter: 158

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHA		FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	47	Two or More Races:	0
65-74:	51	Caucasian:	151
75-84:	42	African American:	4
85+:	18	Native American/Native Alaskan:	3
Client Declined to Provide Information:		Asian/Pacific Islander	•
Total:	158	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	52	Chinese:	0
Female:	106	Filipino:	0
Total:	158	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	0	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	110	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	93	Race Unknown/Some Other Race:	
Greatest Economic Need (Minority):	6	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	60	Total:	
Greatest Economic Need (Minority Status Unknow	n): 0	l otal:	158
CLIENT ETHNICITY	-		
Hispanic/Latino:	9		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@LSNC.et or bs

Provider Contact Name: Evanne O'Donnell of	or Barbara Se Provid	er Contact Phone: 530-3	45-9491	Provider Contact Email:	
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
(Total Cases Opened by Legal Problem Coc	le)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	34	18	15	1	
A2. Contracts/Warranties:	5	1	3	0	
A3. Other Consumer/Finance:	5	3	1	0	
MPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	10	2	7	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	15	12	5	2	
D2. Medicare:	3	0	2	0	
D3. Other Health/Community Based Care:	1	0	1	0	
DUSING	•				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	9	10	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	5	11	0	
E3. Other Housing:	0	0	0	0	
COME MAINTENANCE					
F1. Social Security:	2	0	0	0	
F2. Supplemental Security Income (SSI):	8	1	5	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	3	0	0	

Fiscal Year: 2009-2010

Quarter: 1

'SA: 3	AAA Name:	Adult Resource Ce	enter - Area 3	Agency on Agin	g				
AA Contact N	ame: <i>Mary Neumai</i>	nn	AAA	A Contact Phone:	530-898	3-5961	AAA Contact	Email: mn	eumann@csuchico.edu
Provider	Name: Legal Servi	ces of Northern Cal	ifornia		Co	unty(ies): Butte, Co	lusa, Glenn, F	Plumas, Te	ham
Provider	Contact Name: Evan	ne O'Donnell or Bar	bara Se Pro	vider Contact Pho	one: 530- 3	345-9491	Provider Con	tact Email:	eodonnell@LSNC.et or ba
DIVIDUAL RIG	SHTS								
G1. Immi	gration/Naturalization	:	0		0	0		0	,
G2. Elder	Abuse/Neglect/Exploi	tation:	0		0	0		0	·
G3. Other	r Individual Rights:		1		1	2		0	•
SCELLANEO	US								
H1. Estat	e Planning/Wills/Trust	s:	10		8	5		0	,
H2. Adva	nce Health Care Direct	ives (AHCD):	0		0	0		0	,
H3. Finar	icial Powers of Attorne	y:	13		4	7		1	r
H4. Other	r Miscellaneous:		2		2	4		0	•
TO	OTAL CASES OPENE	D IN QUARTER:	158	TOTAL CAS	ES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		,		TOTAL COU		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENT		
					70	78		7	
7	TOTAL ESTIMATED O	ASE WORK HOUR	S SPENT:	1160					
		OUTREACH/0	COMMUNITY E	EDUCATION ACT	TIVITIES I	DATA			
		INFORMAT	ION ON SPEC	CIAL OUTREACH	I ACTIVIT	IES			
Date	Location	Type of Outre				argeted By	Est # of	Est.	
Date	(If Applicable)	Type of Guile	don notivity		Outreach	argolou by	People	Hours	
							Reached		
7/23/09	Tehama Co.	Presentation t	o Com. Group		Other Pro	viders	0	4	
9/4/09	All Counties	Radio intervie	w re Foreclosu	re	All		0	2	
7/16/09	Glenn Co.	Presentation of	on POA's, wills,	etc.	Seniors		20	7	
7/27/09	Glenn Co.	IHSS PA Mtg.			Providers		0	4	
		SPECIAL OUTREA				4			
TOTAL ES	STIMATED # OF SPE	CIAL OUTREACH A	CTIVITY HOUF	RS IN THE QUAR	TER:	17			
	INFO	RMATION ON COM	MUNITY LEGA	L EDUCATION F	PROGRAM	MS/ACTIVITIES			
Date	Location	Topic			Targeted	Audience	Est # of	Est.	
7/25/55	(If Applicable)	<u> </u>			.		Participants		
7/22/09	Tehama Co.	Services for S	eniors		Seniors		0	4	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@LSNC.et or bs

8/12/09	All Counties	IHSS Budget cuts mtg.	Providers	0	2.5
9/29/09	Butte Co.	SSI Issues	Providers	0	0.5
9/14/09	Plumas Co.	MDT Meeting	Seniors	0	3
8/26/09	Tehama Co	IHSS Budget Cuts mtg	Providers	0	3.5
8/6/09	Butte Co,	MDT Meeting	Seniors	0	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: **David L. Mandel** Provider Contact Phone: **916-551-2142** Provider Contact Email: **David L. Mandel**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

arte	r (Unit	=1 110	our):	 2545

468 617

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 148 60-64: Two or More Races: 263 65-74: 163 Caucasian: 127 86 75-84: African American: 27 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 468 Asian Indian: **CLIENT GENDER** Cambodian: 152 Male: Chinese: 316 Female: Filipino: 8 468 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: 213 Frail/Disabled: Laotian: Homebound: 14 3 Vietnamese: Lives Alone: 348 0 Guamanian: Institutionalized: 15 Hawaiian: 3 Suspected Victim of Elder Abuse/Exploitation: 12 0 Samoan: Limited English: 47 12 Other Asian/Pacific Islander: 12 Rural: 46 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 16 Client Declined to Provide Information: 26 Greatest Economic Need (Non-Minority): 141 468 Total: Greatest Economic Need (Minority Status Unknown): 162 **CLIENT ETHNICITY** 54 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: David L. Mandel Provider Contact Phone: 916-551-2142 Provider Contact Email: David L. Mandel

Provider Contact Name: David L. Mandel		ider Contact Phone: 916-5	51-2142	Provider Contact Email: Davi	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & L		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	46	43	6	1	
A2. Contracts/Warranties:	16	9	2	1	
A3. Other Consumer/Finance:	21	16	4	1	
EMPLOYMENT	•	,	·		
B1. Discrimination:	2	1	1	0	
B2. Other Employment:	5	3	3	0	
FAMILY	•	,			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	25	22	8	1	
C2. Conservatorship:	7	6	1	0	
C3. Other Family:	2	3	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	53	37	17	0	
D2. Medicare:	35	15	10	1	
D3. Other Health/Community Based Care:	21	19	9	0	
HOUSING	•				
E1. Landlord-Tenant (Subsidized or Private Housing):	73	46	18	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	43	20	12	
E3. Other Housing:	9	6	3	0	
NCOME MAINTENANCE					
F1. Social Security:	16	12	1	0	
F2. Supplemental Security Income (SSI):	8	5	6	0	
F3. Pensions/Retiree Benefits:	11	2	5	0	
F4. Other Income Maintenance:	61	39	22	1	

Fiscal Year: 2009-2010

egal Services	AA Contact Phone: 9	County(ies	s): Sacramente		mail: jstan @a4a ct Email: David	aa.com
egal Services Pro		County(ies	s): Sacramente)	·	na.com
Pro	ovider Contact Phone		•		ct Email: David	
1	ovider Contact Phone	916-551-2142	? !	Provider Conta	ct Email: David	
					ot Email: David	L. Mandel
16		0	1		0	
		17	5		1	
25		20	5		3	
7		4	2		0	
RTER: 569						
		433	156		28	
RK HOURS SPENT:	2372					
,						
REACH/COMMUNITY	EDUCATION ACTIV	ITIES DATA				
NFORMATION ON SPE						
	CIAL OUTREACH A		Ву		st. ours	
NFORMATION ON SPE	Green Outreach Ar	CTIVITIES oups Targeted	Ву	People H		
NFORMATION ON SPE e of Outreach Activity	Grand Outreach Ar	CTIVITIES Dups Targeted treach	Ву	People F Reached	ours	
e of Outreach Activity	Gri Outreach Air O	ctivities Dups Targeted treach nior residents	Ву	People F Reached	ours 3	
erview talk on SSLS	Green See Counseling Ge	ctivities pups Targeted treach nior residents neral public	Ву	People Reached	3 6	
		D): 14 14 7 RTER: 569 TOTAL CASES TOTAL COUNSE AND ADVICE	D): 14 15 14 14 14 15 7 4 TOTAL CASES CLOSED IN GOTOTAL COUNSEL TOTAL AND ADVICE ADD. 433	D): 14 15 0 14 14 0 15 15 0 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	D): 14 15 0 14 15 15 16 17 18 19 19 19 19 19 19 19	D): 14 15 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: David L. Mandel Provider Contact Phone: 916-551-2142 Provider Contact Email: David L. Mandel

7/20/09	Manor		,	20	3
7/23/09	Hart Senior Center	Reverse mortgages, followed by intake	Seniors	10	4
8/27/09	Hart Senior Center	Fraud prevention, senior scams, followed by intake	Seniors	20	4
7/29/09	KVIE	Foreclosure crisis; participation in TV show panel	General public	2000	20
9/24/09	Hart Senior Center	Foreclosures, loans, predatory lending	Seniors	20	4
8/25/09	SMUD	Reverse mortgages and foreclosures – to Community Housing Coalition	Social services workers	20	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Service of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-622-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

2545

Total Unduplicated Client Count for Quarter: 59

Total Cases Closed in Quarter: 71

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE		CLIENT RACE	
60-64:	23	Two or More Races:	0
65-74:	27	Caucasian:	32
75-84:	8	African American:	3
85+:	1	Native American/Native Alaskan:	2
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	59	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	21	Chinese:	2
Female:	38	Filipino:	1
Total:	59	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	32	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	30	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	12		
Rural:	6	Other Asian/Pacific Islander:	0
Greatest Economic Need (Minority):	88	Race Unknown/Some Other Race:	17
Greatest Economic Need (Non-Minority):	80	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknow	/n): 1	Total:	59
CLIENT ETHNICITY	, I		
Hispanic/Latino:	15		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Service of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-622-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Provider Contact Name: Alysa Meyer	Provid	der Contact Phone: 530-6 2	22-1065	Provider Contact Email: ame
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	6	7	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	1	0
EMPLOYMENT			'	
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	1	0
FAMILY		·		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE		·		
D1. Medi-Cal/Medicaid:	1	1	2	0
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	14	11	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	1	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	4	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

Fiscal Year: 2009-2010

Quarter: 1

AA Contact Na	AAA Name: Area ame: Jane Stan			Contact Phone: 916-4	186-1876	AAA Contact	Email: jstan@a4aa.com
	Name: Legal Service of	Northern Califor			County(ies): Yolo	7 0 0 1 0 0 mag 1	= jotan ea raareem
	Contact Name: Alysa Meye			vider Contact Phone: 53		Provider Cont	act Email: ameyer@lsnc.n
DIVIDUAL RIG	HTS						
	gration/Naturalization:		0		0	0	0
G2. Elder	Abuse/Neglect/Exploitation	: 🗀	1		0	0	0
G3. Other	Individual Rights:		0		0	0	0
SCELLANEOU	JS	•		,	,		
H1. Estate	e Planning/Wills/Trusts:		3		3	1	0
H2. Advar	nce Health Care Directives (AHCD):	4		3	0	0
H3. Finan	cial Powers of Attorney:		0		0	0	0
H4. Other	Miscellaneous:		0		1	0	0
тс	OTAL CASES OPENED IN	QUARTER:	64	TOTAL CASES CL	OSED IN QUARTER BY	CASE CLOSED	CODE
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG	
				AND ADVICE	ADD. SERVICES	REPRESENTA	
				<u> </u>	2	6	4
Т	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	294			
		OUTREACH/CO	MMUNITY E	DUCATION ACTIVITIE	S DATA		
		INFORMATIO	ON ON SPEC	IAL OUTREACH ACTIV	'ITIES		
Date	Location	Type of Outread	ch Activity	Groups	Targeted By	Est # of	Est.
	(If Applicable)			Outrea	ch	People Reached	Hours
7/30/09	Esparto	Safety Worksho	p/Community	/ Fair Seniors	s, families	100	6
8/15/09	West Sacramento	Medi outreach-\	West Sac Nev	vs Ledger West S	ac seniors	500	1.5
				S IN THE QUARTER:	2		
TOTAL ES	TIMATED # OF SPECIAL (OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	8		
	INFORMAT	TON ON COMMU	JNITY LEGA	L EDUCATION PROGR	AMS/ACTIVITIES		
Date	Location (If Applicable)	Topic		Target	ed Audience	Est # of Participants	Est. Hours
	RISE-Esparto	Finances, Debt		Canion	s, low income people in	0	3

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez Provider Contact Phone: 530-742-8289 Provider Contact Email: yslegal@syix.com

> 70 Total Unduplicated Client Count for Quarter: 72 Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

543

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	11	Two or More Races:	0
65-74:	31	Caucasian:	69
75-84:	26	African American:	C
85+:	2	Native American/Native Alaskan:	С
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	70	Asian Indian:	1
CLIENT GENDER		Cambodian:	С
Male:	21	Chinese:	C
Female:	49	Filipino:	
Total:	70	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	C
Frail/Disabled:	12	Laotian:	
Homebound:	0	Vietnamese:	
Lives Alone:	37	Guamanian:	0
Institutionalized:	0	Hawaiian:	, ,
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	, ,
Limited English:	4	Other Asian/Pacific Islander:	
Rural:	27	Race Unknown/Some Other Race:	
Greatest Economic Need (Minority):	5	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	24		[C
Greatest Economic Need (Minority Status Unkno	wn): 0	Total:	70
CLIENT ETHNICITY			
Hispanic/Latino:	7		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez Provider Contact Phone: 530-742-8289 Provider Contact Email: yslegal@syix.com

	Provider Contact Name: Peggy Lopez	Prov	Provider Contact Phone: 530-742-8289 Provider Contact Em			yslegal@syix.com	
	CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
	(Total Cases Opened by Legal Problem Code	e)	(Total Cases Closed	d by Case Closing Code &	Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
C	CONSUMER/FINANCE						
	A1. Bankruptcy/Debt Collection:	13	10	11	0		
	A2. Contracts/Warranties:	3	2	4	0		
	A3. Other Consumer/Finance:	2	4	2	0	r	
E	EMPLOYMENT					_	
	B1. Discrimination:	0	0	0	0		
	B2. Other Employment:	0	0	0	0	,	
F	FAMILY					,	
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0		
	C2. Conservatorship:	1	0	0	0	,	
	C3. Other Family:	0	0	0	0	,	
F	HEALTH/COMMUNITY BASED CARE						
	D1. Medi-Cal/Medicaid:	10	4	7	0		
	D2. Medicare:	3	0	2	0	,	
	D3. Other Health/Community Based Care:	3	1	2	0	,	
F	HOUSING					,	
	E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	2	0		
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	4	5	0	•	
	E3. Other Housing:	2	0	0	0	,	
II	NCOME MAINTENANCE	·					
	F1. Social Security:	5	0	1	0		
	F2. Supplemental Security Income (SSI):	2	0	0	0	,	
	F3. Pensions/Retiree Benefits:	0	0	0	0	r	
	F4. Other Income Maintenance:	2	0	0	0	•	

Fiscal	Υ	ear:	20	09-	201	0
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A Contact Name: Jane Stan	AAA Contact Phone: 916-486-1876 AAA Contact Email: jsta					tan@a4aa.com
Provider Name: Yuba Sutter Legal	al Center County(ies): Yuba and Sutte				l Sutter	
Provider Contact Name: Peggy Lopez	z	Provider Contact Phone: 530-742-8289			Provider Contact Email	il: yslegal@syix.com
VIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	(0)
G2. Elder Abuse/Neglect/Exploitation:		2	0	1)
G3. Other Individual Rights:		3	1	1	()
CELLANEOUS						_
H1. Estate Planning/Wills/Trusts:		3	0	1	()
H2. Advance Health Care Directives (Al	HCD):	4	1	1		0
H3. Financial Powers of Attorney:		4	0		1 ()
H4. Other Miscellaneous:		0	0	(()
TOTAL CASES OPENED IN Q	UARTER:	80	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			28	44		
						_
TOTAL ESTIMATED CASE W	ORK HOURS SP	ENT-				
TOTAL ESTIMATED CASE W			543			1
				DATA		
C	OUTREACH/COM	MUNITY E	543 DUCATION ACTIVITIES I			
TOTAL # OF SPEC	CIAL OUTREACH	MUNITY E	543 DUCATION ACTIVITIES E S IN THE QUARTER:	0		
TOTAL # OF SPEC TOTAL ESTIMATED # OF SPECIAL OF	CIAL OUTREACH ACTIVI	MUNITY E ACTIVITIE TY HOUR	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER:	0		
TOTAL # OF SPECIAL OF	CIAL OUTREACH ACTIVION ON COMMUNI	MUNITY E ACTIVITIE TY HOUR	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	0 0 MS/ACTIVITIES	Est # of Est	
TOTAL # OF SPECIAL OF	CIAL OUTREACH ACTIVI	MUNITY E ACTIVITIE TY HOUR	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER:	0 0 MS/ACTIVITIES	Est # of Est. Participants Hours	
TOTAL # OF SPEC TOTAL ESTIMATED # OF SPECIAL OF INFORMATION Date Location (If Applicable)	CIAL OUTREACH ACTIVION ON COMMUNI	MUNITY E ACTIVITIE TY HOUR	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	0 0 MS/ACTIVITIES		
TOTAL # OF SPEC TOTAL ESTIMATED # OF SPECIAL OR INFORMATIO Date Location (If Applicable) 7/28/09 YC Senior Center	CIAL OUTREACH AUTREACH ACTIVION ON COMMUNICOPIC	MUNITY E ACTIVITIE TY HOUR	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	0 0 MS/ACTIVITIES	Participants Hours	
TOTAL # OF SPEC TOTAL ESTIMATED # OF SPECIAL	CIAL OUTREACH ACTIVION ON COMMUNITOPIC Credit card scams	MUNITY E	543 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	0 0 MS/ACTIVITIES	Participants Hours 36 1.75	

Fiscal Year: 2009-2010

Quarter: 1

AAA Name: Area 4 Agency on Aging PSA: 4

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-823-7560 ext. 196 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

· · · · · · · · · · · · · · · · · · ·
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER

194

179

1045

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	49	Two or More Races:	1
65-74:	82	Caucasian:	187
75-84:	51	African American:	0
85+:	12	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	194	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	66	Chinese:	0
Female:	128	Filipino:	1
Total:	194	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	66	Laotian:	0
Homebound:	3	Vietnamese:	1
Lives Alone:	105	Guamanian:	0
Institutionalized:	2	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	9	Samoan:	0
Limited English:	3	Other Asian/Pacific Islander:	1
Rural:	131	Race Unknown/Some Other Race:	0
Greatest Economic Need (Minority):	4	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	68	Total:	
Greatest Economic Need (Minority Status Unknow	wn): 0	rotal.	194
CLIENT ETHNICITY			
Hispanic/Latino:	7		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-823-7560 ext. 196 Provider Contact Email: hwhitaker@lsnc.net

	Provider Contact Name: W.H. Whitaker	Pro	vider Contact Phone: 530-8	23-7560 ext. 196	Provider Contact Email: hwl
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONS	SUMER/FINANCE				_
	A1. Bankruptcy/Debt Collection:	23	21	0	0
	A2. Contracts/Warranties:	9	5	0	0
	A3. Other Consumer/Finance:	2	2	0	0
EMPL	OYMENT				•
	B1. Discrimination:	0	0	0	0
	B2. Other Employment:	0	0	0	0
FAMI	LY				
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	10	0	0
	C2. Conservatorship:	2	2	0	1
	C3. Other Family:	1	1	0	0
HEAL	TH/COMMUNITY BASED CARE				
	D1. Medi-Cal/Medicaid:	2	3	0	0
	D2. Medicare:	2	2	0	0
	D3. Other Health/Community Based Care:	3	3	0	0
HOUS	BING				
	E1. Landlord-Tenant (Subsidized or Private Housing):	37	33	0	1
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	8	0	0
	E3. Other Housing:	7	8	0	0
INCO	ME MAINTENANCE				
	F1. Social Security:	8	2	0	1
	F2. Supplemental Security Income (SSI):	6	2	0	0
	F3. Pensions/Retiree Benefits:	1	0	0	0
	F4. Other Income Maintenance:	3	3	0	0
					•

Fiscal Year: 2009-2010

Q	ua	art	e	r:	1

A: 4	AAA Name: Are	ea 4 Agency o	n Aging						
A Contact Na	me: Jane Stan		AAA	Contact Phone	: 916-486	-1876	AAA Contact	Email: jstan@a4aa	.com
Provider I	Name: Legal Services	of Northern C	alifornia		Co	unty(ies): Nevada, F	Placer, Sierra		
Provider C	ontact Name: W.H. Whi	taker	Pro	vider Contact Ph	one: 530-8	23-7560 ext. 196	Provider Conf	tact Email: <i>hwhitak</i>	er@lsnc.n
VIDUAL RIGI	ITS	_							
G1. Immig	ration/Naturalization:	ſ	0		0	0		0	
G2. Elder A	Abuse/Neglect/Exploitatio	n:	2		2	0		0	
G3. Other	Individual Rights:	J	3		4	0		0	
CELLANEOU									
H1. Estate	Planning/Wills/Trusts:	Į	45		48	0		0	
H2. Advan	ce Health Care Directives	(AHCD):	7		7	0		0	
H3. Financ	ial Powers of Attorney:	[0		0	0		0	
H4. Other	Miscellaneous:	[13		10	0		0	
ТО	TAL CASES OPENED IN	N QUARTER:	194	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
		·		TOTAL COL		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
					176	0		3	
т	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	996		,			
			COMMUNITY E		TIVITIES				
		OUTREACH	COMMONITY E	EDUCATION AC					
· · · · · · · · · · · · · · · · · · ·					HIVITIES L	DATA			
	TOTAL # OF SP	PECIAL OUTRE	FACH ACTIVITIE	S IN THE QUA		DATA			
TOTAL EST	TOTAL # OF SP				RTER:				
TOTAL EST	IMATED # OF SPECIAL	OUTREACH	ACTIVITY HOUF	RS IN THE QUA	RTER:	0			
	IMATED # OF SPECIAL	OUTREACH		RS IN THE QUA	RTER: RTER: PROGRAM	0 IS/ACTIVITIES	Est # 6	.	
TOTAL EST	IMATED # OF SPECIAL INFORMA Location	OUTREACH	ACTIVITY HOUF	RS IN THE QUA	RTER:	0 IS/ACTIVITIES	Est # of Participants	Est. Hours	
	IMATED # OF SPECIAL	Topic	ACTIVITY HOUF	RS IN THE QUA	RTER: RTER: PROGRAM	0 IS/ACTIVITIES			
Date	INFORMA Location (If Applicable)	Topic Referred see	ACTIVITY HOUF	RS IN THE QUAL AL EDUCATION torney	RTER: RTER: PROGRAM Targeted	0 IS/ACTIVITIES	Participants	Hours	
Date 07/6/09	IMATED # OF SPECIAL INFORMA Location (If Applicable) In-Office In-Office	Topic Referred see SNAP Food	ACTIVITY HOUR MMUNITY LEGA nior to private at Stamp developm	RS IN THE QUAL AL EDUCATION ttorney tent	RTER: RTER: PROGRAM Targeted A	0 MS/ACTIVITIES Audience	Participants	Hours 0.5	
Date 07/6/09 07/6/09 07/23/09	INFORMA Location (If Applicable) In-Office In-Office In-Office	Topic Referred see SNAP Food Update to P Referral reg	MIMUNITY LEGA nior to private at Stamp developm lacer Senior Info arding MLRO pro	at EDUCATION torney ment rmation and ogram services	RTER: PROGRAM Targeted A Jacob Low-Incom Targeted A	0 MS/ACTIVITIES Audience me Seniors	Participants 1 1 1	0.5 0.5 1	
Date 07/6/09 07/6/09	IMATED # OF SPECIAL INFORMA Location (If Applicable) In-Office In-Office	Topic Referred see SNAP Food Update to P Referral reg Public Service	MIMUNITY LEGA nior to private at Stamp developm lacer Senior Info arding MLRO pro	at EDUCATION torney ment rmation and ogram services	RTER: RTER: PROGRAM Targeted A	0 MS/ACTIVITIES Audience me Seniors	Participants 1	0.5 0.5	
Date 07/6/09 07/6/09 07/23/09 7/31/2009	IMATED # OF SPECIAL INFORMA Location (If Applicable) In-Office In-Office In-Office Mailed from Office	Topic Referred see SNAP Food Update to P Referral reg Public Servic County New	MIMUNITY LEGA nior to private at Stamp developm lacer Senior Info arding MLRO pro- te Announcemer spapers (4091)	at EDUCATION torney ment rmation and ogram services ats in Placer	RTER: RTER: PROGRAM Targeted A Low-Incor	0 MS/ACTIVITIES Audience me Seniors iors	Participants 1 1 1	0.5 0.5 1	
Date 07/6/09 07/6/09 07/23/09	INFORMA Location (If Applicable) In-Office In-Office In-Office	Topic Referred see SNAP Food Update to P Referral reg Public Servic County New Planning for Comm Ed p	mior to private at Stamp developm lacer Senior Info arding MLRO prote Announcemer spapers (4091) September Sieni	at EDUCATION torney tent rmation and ogram services ats in Placer ra County	RTER: RTER: PROGRAM Targeted A 1 Low-Incor 1 Rural Sen	0 MS/ACTIVITIES Audience me Seniors	Participants 1 1 1 2000	Hours 0.5 0.5 1	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-823-7560 ext. 196 Provider Contact Email: hwhitaker@lsnc.net

08/10/09	Nevada Co. Cable TV 11 Studios–Nevada City	Mission Possible: Surviving 2009 Together http://nevco.granicus.com/MediaPlayer.php?view_id=5&clip_id=742	Rural Seniors	1000	
8/10/09	In-Office	Public Service Announcement s for Placer and Nevada County Newspapers	Seniors	2000	
8/12/09	In-Office	Planning, Research, Prep, and Press Releases for Sierra County Comm Ed presentation slated for 9/17/09 in Loyalton	Seniors	25	,
8/25/09	In-Office	Research and Prep for elder abuse trainings slated for October 1 and 22	Advocates	25	
09/01/09	Placer County Sheriff's Office Auburn	Elder Financial Team— Multidisciplinary Team Review of Elder Abuse Cases	Placer MDT only	12	3.
09/11/09	In Office	Recognizing and referring suspected Elder Financial Elder Abuse	Placer County Meals on Wheels volunteer coordinator	1	0.
09/17/09	Loyalton	Dealing With Debt and Debt Collectors	Rural Seniors	18	18
09/2009 Pla	Auburn	Prosecuting and Preventing Elder Financial Abuse Continuing Legal Education	Legal service staff and volunteers	12	
09/2009	Auburn Office	MCLE October 1– [Planning and Prep] Trusts or Wills: Ethical Considerations for Advocates Counseling Clients	Legal Service Providers and Private Attorneys	10	5.
09/2009	Auburn Office	MCLE October 22– [Planning and Prep] Prosecuting and Preventing Elder Financial Abuse	Legal Service Attorneys and Private Attorneys	15	0.
09/2009	Roseville Senior Center	Update on Legal Issues for Senior Planning and Prep	Low-Income Seniors	15	0.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

1458

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	46	Two or More Races:	6
65-74:	70	Caucasian:	117
75-84:	19	African American:	6
85+:	11	Native American/Native Alaskan:	2
Client Declined to Provide Information:	1	Asian/Pacific Islander	
Total:	147	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	62	Chinese:	1
Female:	85	Filipino:	3
Total:	147	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	27	Laotian:	0
Homebound:	23	Vietnamese:	0
Lives Alone:	72	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	, ,
Limited English:	5	Other Asian/Pacific Islander:	
Rural:	7	Race Unknown/Some Other Race:	12
Greatest Economic Need (Minority):	15	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	55	Total:	147
Greatest Economic Need (Minority Status Unknown)): 0	Total.	147
CLIENT ETHNICITY			
Hispanic/Latino:	12		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230

Provider Contact Email: jbaldwin@legalaidmarin.o

Provider Contact Name: Jan Baidwin	Provid	ier Contact Phone: 415-4	92-0230	Provider Contact Email:	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	33	24	6	1	
A2. Contracts/Warranties:	5	7	0	0	
A3. Other Consumer/Finance:	5	1	2	1	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	6	5	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	2	0	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	4	1	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	31	12	5	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	14	1	0	
E3. Other Housing:	4	1	1	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	1	0	

Fiscal Year: 2009-2010

Quarter: 1					
PSA: 5 AAA Name: Marin County D.	ivision of Aging ar	nd Adult Services			
AAA Contact Name: Ana Bagtas	AAA C	Contact Phone: 415-499	-6947	AAA Contact Email: aba	agtas @co.marin.ca.us
Provider Name: Legal Aid of the North Bay		Co	unty(ies): <i>Marin</i>		
Provider Contact Name: Jan Baldwin	Provid	ler Contact Phone: 415-4	92-0230	Provider Contact Email:	jbaldwin@legalaidmarin.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	13	9	2	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	13	28	1	0	
H2. Advance Health Care Directives (AHCD):	0	7	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	11	8	3	0	
TOTAL CASES OPENED IN QUARTER:	146	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		125	24	3	

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1458

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours	
07/22/2009	mill valley	legal advice/small clients	older adults	6	4	
07/29/2009	mill valley	advance health care directives	older adults	10	4	
07/31/2009	san geronimo	irs concerns, estate planning, medical bills, tenant rights, property disputes, foreclosure prevention,etc	older adults	32	40	
08/12/2009	novato	LAM's senior legal services	older adults	11	3	
08/18/2009	Ombudsman	LAM's senior legal services	older adults	4	1	
08/20/2009	point reyes	SAIF senior lunch	older adults	19	3	
08/27/2009	san rafael	breakfast meeting with senior caseworkers	older adults	15	3	
09/26/2009	marin city	unity event - free legal clinic	older adults	32	16	
09/30/2009	san rafael	advance health care directives	spanish speaking seniors	25	4	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 5	AA Name: Marin County Division	of Aging and Adult Services	
AAA Contact Name: Ana	a Bagtas	AAA Contact Phone: 415-499-6947	AAA Contact Email: abagtas@co.marin.ca.us
Provider Name: Lo	egal Aid of the North Bay	County(ies): Marin	
Provider Contact Na	me: <i>Jan Baldwin</i>	Provider Contact Phone: 415-492-0230	Provider Contact Email: jbaldwin@legalaidmarin.o
	OTAL # OF SPECIAL OUTREACH # OF SPECIAL OUTREACH ACTIV		
TOTAL # OF C	OMMUNITY LEGAL EDUCATION F	PROGRAMS IN THE QUARTER: 0	
TOTAL ESTIMATED # (OF COMMUNITY LEGAL EDUCATI	ON HOURS IN THE QUARTER:	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Email: AAA Contact Phone: 415-355-6784

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: 4155676255 Provider Contact Email: eleong@apilegaloutreach.

530

138 Total Unduplicated Client Count for Quarter: 41

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 17 60-64: Two or More Races: 36 65-74: Caucasian: 29 75-84: African American: 85+: 16 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 40 Total: 138 Asian Indian: **CLIENT GENDER** Cambodian: 44 Male: 39 Chinese: 94 Female: 32 Filipino: 138 Total: 31 Japanese: **OTHER CLIENT CHARACTERISTICS** 2 Korean: 25 Frail/Disabled: Laotian: 0 Homebound: 0 5 Vietnamese: Lives Alone: 84 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 17 1 Samoan: Limited English: 112 Other Asian/Pacific Islander: Rural: 0 Race Unknown/Some Other Race: 6 Greatest Economic Need (Minority): 121 Client Declined to Provide Information: 11 Greatest Economic Need (Non-Minority): 5 138 Total: 12 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 2 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Phone: 415-355-6784 AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: 4155676255 Provider Contact Email: eleong@apilegaloutreach.

Provider Contact Name: Asian Pacific Island	er Legal Outr Provid	der Contact Phone: 41556	76255	Provider Contact Email:		
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Cases Opened by Legal Problem Code	e)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	4	1	0	0		
EMPLOYMENT	•					
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY	·					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	1	0	0		
C2. Conservatorship:	11	0	0	2		
C3. Other Family:	2	0	0	0		
HEALTH/COMMUNITY BASED CARE	· 					
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING	<u></u>					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE			·			
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	9	1	0	0		

Fiscal Year: 2009-2010

Quarter: 1					
PSA: 6 AAA Name: Depa	artment of Aging and Adult	t Services AAA			
AAA Contact Name: Maria Guillen	AA	A Contact Phone: 415-355	-6784	AAA Contact Email:	
Provider Name: Asian Pacific Isla	ander Legal Outreach	Cor	unty(ies): San Franc	isco	
Provider Contact Name: Asian Paci	ific Islander Legal Outr Pro	ovider Contact Phone: 41556	676255	Provider Contact Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	39	9	3	6	
G2. Elder Abuse/Neglect/Exploitation	: 15	1	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	37	5	2	1	
H2. Advance Health Care Directives ((AHCD): 0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	16	6	0	2	
TOTAL CASES OPENED IN	QUARTER: 142	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
	_	25	5	11	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	550			
	OUTREACH/COMMUNITY	EDUCATION ACTIVITIES D	PATA		
	INFORMATION ON SPE	CIAL OUTREACH ACTIVITI	ES		
Date Location	Type of Outreach Activity	Groups Ta	argeted By	Est # of Est.	
(If Applicable)	,	Outreach		People Hours Reached	
07/02/2009 Excelsior Family Center	Elder Abuse	Excelsion		20 2	
07/21/2009 APILO	Elder Abuse	API Popul	ation	12 12	
08/08-09/0 Japan Town, SF	Nihonmachi Street Fair	Western E	dition	2000 18	
TOTAL # OF SPE	ECIAL OUTREACH ACTIVITI	IES IN THE QUARTER:	3		
TOTAL ESTIMATED # OF SPECIAL (OUTREACH ACTIVITY HOU	IRS IN THE QUARTER:	32		
INFORMAT	TION ON COMMUNITY LEG	AL EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location	Topic	Targeted /	Audience	Est # of Est.	
(If Applicable)				Participants Hours	
07/03/2009 VEC Clinic	Elders & Immigration	Filipino Se		12 3	
07/17/2009 VEC Clinic	Elders & Immigration	Filipino Se	niors	10 3	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email:

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: 4155676255 Provider Contact Email: eleong@apilegaloutreach.

07/29/2009	Hasting Clinic	Immigration	API	12	
08/01/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	7	
08/08/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	9	
08/26/2009	Hasting Clinic	Immigration	API	12	
09/04/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	10	
09/18/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	8	
09/22/2009	Beniyhan Center	Housing	API Seniors	15	
09/28/2009	Hasting Clinic	Immigration	API	12	
09/29/2009	ILRC	IHHS Appeals	Service Providers	20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: 415-538-3333 x 307 Provider Contact Email: hlevy@laesf.org

187

Total Unduplicated Client Count for Quarter: 244

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1946

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	43	Two or More Races:	0
65-74:	100	Caucasian:	168
75-84:	77	African American:	34
85+:	24	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	244	Asian Indian:	1
CLIENT GENDER		Cambodian:	2
Male:	101	Chinese:	24
Female:	143	Filipino:	11
Total:	244	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	86	Laotian:	0
Homebound:	18	Vietnamese:	1
Lives Alone:	131	Guamanian:	0
Institutionalized:	4	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	21	Samoan:	0
Limited English:	68	Other Asian/Pacific Islander:	0
Rural:	0	Race Unknown/Some Other Race:	0
Greatest Economic Need (Minority):	67	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	92	Total:	244
Greatest Economic Need (Minority Status Unknown	n): 0	i Jiai.	244
CLIENT ETHNICITY			
Hispanic/Latino:	23		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: 415-538-3333 x 307 Provider Contact Email: hlevy@laesf.org

Provider Contact Name: Howard Levy		der Contact Phone: 415-5	38-3333 x 307	Provider Contact Email: h	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	33	10	0	19	
A2. Contracts/Warranties:	4	2	0	0	
A3. Other Consumer/Finance:	10	3	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	8	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	5	0	1	
D2. Medicare:	1	2	0	1	
D3. Other Health/Community Based Care:	4	0	0	2	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	53	22	0	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	4	0	0	
E3. Other Housing:	41	17	0	1	
INCOME MAINTENANCE					
F1. Social Security:	26	1	0	0	
F2. Supplemental Security Income (SSI):	0	17	0	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Ag	ging and Adult Se	ervices AAA					
AAA Contact Name: Maria Guillen	AAA C	Contact Phone: 415-335	-6784	AAA Contact Email: maria.guillen@sfgov.org			
Provider Name: Legal Assistance to the Elderly County(ies): San Francisco							
Provider Contact Name: Howard Levy	Provid	Provider Contact Phone: 415-538-3333 x 307		Provider Contact Email: hlevy@laesf.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	18	8	0	37			
G3. Other Individual Rights:	3	1	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	13	1	0	9			
H2. Advance Health Care Directives (AHCD):	3	0	0	0			
H3. Financial Powers of Attorney:	4	4	0	0			
H4. Other Miscellaneous:	13	7	0	0			
TOTAL CASES OPENED IN QUARTER:	244	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		105	0	82			
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1946							
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

47 19

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: *Lucia Trujillo* Provider Contact Phone: *415-553-3408* Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 967

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 17 60-64: Two or More Races: 65-74: 14 Caucasian: 10 75-84: African American: 85+: 6 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 47 Asian Indian: **CLIENT GENDER** Cambodian: 19 Male: Chinese: 28 Female: Filipino: 0 47 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 10 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 33 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 43 Other Asian/Pacific Islander: 0 Rural: 43 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 47 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 0 47 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 43 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: *Lucia Trujillo* Provider Contact Phone: *415-553-3408* Provider Contact Email:

Provider Contact Name: Lucia Trujillo	-	Provider Contact Phone: 415 -	553-3408	Provider Contact Email:
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				TER Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	1	1
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	5	0	0	2
EMPLOYMENT	r			
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY		·		•
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE		•		
D1. Medi-Cal/Medicaid:	5	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	1
HOUSING	•	•		•
E1. Landlord-Tenant (Subsidized or Private Housing):	7	2	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
NCOME MAINTENANCE				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

09/16/2009 965 mission street

09/24/2009 225 30th street

senior housing action committee

district advisory council/latino partnershp

Quarter: 1

arter: 1										
SA: 6		partment of Agin						_		
AAA Contact Name: <i>Maria Guillen</i>			AAA	Contact Phone				act Ema	ail: <i>maria</i>	a.guillen@sfgov.
	lame: La Raza Centro		County(ies): San Francisco							
Provider Co	ontact Name: Lucia Tru	ıjillo	Prov	ider Contact P	hone: 415-55 :	3-3408	Provider C	ontact I	Email:	
DIVIDUAL RIGH	ITS						_			
G1. Immigr	ation/Naturalization:	<u> </u>	3		1				2	
G2. Elder A	buse/Neglect/Exploitatio	n:	1		0	(1	
G3. Other I	individual Rights:		0		0	(0	
SCELLANEOUS		_					-			
	Planning/Wills/Trusts:		8		0				1	
H2. Advanc	e Health Care Directives	(AHCD):	2		0				0	
H3. Financia	al Powers of Attorney:	<u> </u>	0		0	(0	
H4. Other N	Miscellaneous:		1		0	(0	
тот	TAL CASES OPENED IN	N QUARTER:	47	TOTAL CA	SES CLOSE	D IN QUARTER BY	CASE CLOS	SED CC	DDE	
		,		TOTAL CO		TOTAL LIMITED	TOTAL I		N.	
				AND AD		ADD. SERVICES	REPRESE	NIAIIO		
				<u> </u>	6				12	
ТО	TAL ESTIMATED CASI	E WORK HOURS	SPENT:	1497						
		OUTREACH/C	OMMUNITY E	DUCATION A	CTIVITIES DA	TA				
		INFORMATI	ON ON SPEC	IAL OUTREAC	CH ACTIVITIE	S				
Date	Location (If Applicable)	Type of Outrea	ch Activity		Groups Targ Outreach	geted By	Est # of People Reached	Est. Hou	rs	
07/08/2009	1010 mission street, san francisco	healthcare acti	on team		elder consu	mers/providers		20	3	
07/15/2009	san francisco	senior housing			elder consu	mers/providers		20	3	
07/23/2009	francisco	district advisor				mers/providers		15	3	
08/12/2009	474 valencia stree, san francisco	medi-cal/medio				mers/providers		40	3	
09/09/2009	1010 mission street, san francisco	healthcare acti	on team			mers/providers		20	3	
09/10/2009	1650 mission street	ihss task force			elder consu	mers/providers		30	3	

elder consumers/providers

elder consumers/providers

20

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email:

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou					
07/20/2009	ON LOK - 30th	Senior Clinic		4					
08/03/2009	ON LOK - 30th	Senior Clinic		4					
08/17/2009	ON LOK - 30th	Senior Clinic		4					
08/31/2009	ON LOK - 30th	Senior Clinic		2					
09/21/2009	ON LOK - 30th	Senior Clinic		2					
09/28/2009	ON LOK - 30th	Senior Clinic		4					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Charlene Cervantes Provider Contact Phone: 415-896-1701 Provider Contact Email: charlenec@asianlawcauc

274

Total Unduplicated Client Count for Quarter: 45

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 11 60-64: Two or More Races: 12 65-74: Caucasian: 12 75-84: African American: 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 7 Total: 45 Asian Indian: **CLIENT GENDER** Cambodian: 27 Male: 22 Chinese: 18 Female: 4 Filipino: 45 Total: 12 Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 8 Laotian: Homebound: 0 1 Vietnamese: Lives Alone: 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 38 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 25 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 0 45 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 1

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Charlene Cervantes Provider Contact Phone: 415-896-1701 Provider Contact Email: charlenec@asianlawcauc

Provider Contact Name: Charlene Cervantes	Provid	der Contact Phone: 415-89	96-1701	Provider Contact Email: charle				
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER						
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:	0	0	0	0				
A2. Contracts/Warranties:	0	0	0	0				
A3. Other Consumer/Finance:	0	0	0	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0				
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	0	0	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	0	0	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	0	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	0	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0				
E3. Other Housing:	0	0	0	0				
INCOME MAINTENANCE								
F1. Social Security:	0	0	0	0				
F2. Supplemental Security Income (SSI):	0	0	0	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	0	0	0	0				
-								

Fiscal Year: 2009-2010

Quarter: 1										
PSA: 6	AAA Name: Dep	artment of Ag	ing and Adult S	ervices AAA						
AAA Contact Nan	ne: <i>Maria Guillen</i>		AAA	Contact Phone: 415-3	55-6784	AAA Contac	t Email: <i>ma</i>	ria.guillen@sfgov.org		
Provider N	ame: Asian Law Cauc	us	County(ies): San Francisco							
Provider Co	ntact Name: Charlene	Cervantes	Provid	der Contact Phone: 415	i-896-1701	Provider Cor	ntact Email	: charlenec@asianlawcauc		
INDIVIDUAL RIGHT	TS				_					
G1. Immigra	ation/Naturalization:		28	14	1	6	3			
G2. Elder Al	ouse/Neglect/Exploitation	ı: [0			0	0			
G3. Other In	ndividual Rights:		0			0	0			
MISCELLANEOUS	;	_								
H1. Estate F	Planning/Wills/Trusts:		0			0	0			
H2. Advance	e Health Care Directives	(AHCD):	0			0	0			
H3. Financia	al Powers of Attorney:		0			0	0			
H4. Other M	liscellaneous:	Γ	12	1:	1	0	0			
тот	AL CASES OPENED IN	QUARTER:	45	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSE	D CODE			
		,-		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LE				
				AND ADVICE	ADD. SERVICES	REPRESENT		<u> </u>		
				30)	6	3			
TO	TAL ESTIMATED CASE	WORK HOUR	RS SPENT:	274						
		OUTREACH	COMMUNITY ED	OUCATION ACTIVITIES	DATA					
		INFORMA	TION ON SPECIA	AL OUTREACH ACTIV	ITIES					
Date	Location	Type of Outro	each Activity	Groups	Targeted By	Est # of	Est.			
	(If Applicable)		·	Outread		People Reached	Hours			
07/24/2009	ALC	CIR Worksho	р	Commu	nities in Chinatown	20	2			
	TOTAL # 05 001	OLAL OLITRE	AOU AOTIVITIES	IN THE OWARTER F	0	-		ı		
TOTAL FOT				IN THE QUARTER:	0					
IOIAL ESII	MATED # OF SPECIAL			-	2			1		
	INFORMA		IMUNITY LEGAL	EDUCATION PROGRA	AMS/ACTIVITIES					
Date	Location (If Applicable)	Topic		Targete	d Audience	Est # of Participant	Est. s Hours			
07/03/2009	City College San Francisco		naturalization		itizens/SF community	20				
07/17/2009	City College San Francisco	immigration/			itizens/SF community	20				
08/07/2009	City College San Francisco	immigration/	naturalization	senior o	itizens/SF community		3			

Fiscal Year: 2009-2010

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Charlene Cervantes Provider Contact Phone: 415-896-1701 Provider Contact Email: charlenec@asianlawcauc

08/21/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
09/05/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
09/18/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin AAA Contact Phone: 925-335-8818 AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3980 Provider Contact Email: Laine_lawrence@yahoo.c

304

270

1840

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 61 30 60-64: Two or More Races: 171 65-74: 124 Caucasian: 90 66 75-84: African American: 85+: 29 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 304 Asian Indian: **CLIENT GENDER** Cambodian: 92 Male: Chinese: 212 Female: Filipino: 9 304 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 2 Korean: Frail/Disabled: 111 Laotian: Homebound: 13 0 Vietnamese: Lives Alone: 134 Guamanian: Institutionalized: 1 Hawaiian: 1 Suspected Victim of Elder Abuse/Exploitation: 15 0 Samoan: Limited English: 1 Other Asian/Pacific Islander: Rural: 0 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 54 Client Declined to Provide Information: 2 Greatest Economic Need (Non-Minority): 54 304 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 32 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin AAA Contact Phone: 925-335-8818 AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3980 Provider Contact Email: Laine_lawrence@yahoo.c

Trovider Contact Name. Lame Lawrence	'	Tovider Contact i Hone. 370-3	174-3900	1 TOVIDET CONTACT ETHAII. Lai
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	30	23	4	0
A2. Contracts/Warranties:	19	10	3	0
A3. Other Consumer/Finance:	38	21	7	0
EMPLOYMENT			'	
B1. Discrimination:	3	2	0	0
B2. Other Employment:	0	0	0	0
FAMILY		·		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	5	1	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	4	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	24	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	15	7	1
E3. Other Housing:	22	6	5	0
INCOME MAINTENANCE				
F1. Social Security:	12	5	2	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	6	4	1	0

Fiscal Year: 2009-2010

PSA: 7 AAA Name: Aging and Adult S	ervices Bureau-	County Employment an	nd Human Services De	partment					
AAA Contact Name: Ruth Atkin	kin@ehsd.cccounty.us								
Provider Name: Contra Costa Senior Legal Ser									
Provider Contact Name: Laine Lawrence	Provid	ler Contact Phone: 510-3	74-3980	Provider Contact Email:	Laine_lawrence@yahoo.c				
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation:	17	9	5	2					
G3. Other Individual Rights:	9	8	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	55	48	6	0					
H2. Advance Health Care Directives (AHCD):	6	6	0	0					
H3. Financial Powers of Attorney:	5	4	0	0					
H4. Other Miscellaneous:	19	15	1	0					
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES OPENED IN QUARTER: 322 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
	TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION								
		217	48	5					
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1840							
OUTREACH/	COMMUNITY ED	UCATION ACTIVITIES D)ATA						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0									
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0 0									

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra AAA Contact Phone: 650-573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-375-0185 ext. 3317* Provider Contact Email: *mshawver@legalaidsmc.o*

353

179

1686

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 98 60-64: Two or More Races: 10 65-74: 147 145 Caucasian: 79 26 75-84: African American: 85+: 29 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 353 Asian Indian: **CLIENT GENDER** Cambodian: 141 Male: Chinese: 8 212 Female: 32 Filipino: 353 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 1 Korean: 75 Frail/Disabled: Laotian: 0 Homebound: 2 1 Vietnamese: Lives Alone: 173 0 Guamanian: Institutionalized: 1 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 10 0 Samoan: Limited English: 30 0 Other Asian/Pacific Islander: 8 Rural: Race Unknown/Some Other Race: 16 Greatest Economic Need (Minority): 136 Client Declined to Provide Information: 106 Greatest Economic Need (Non-Minority): 73 353 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

67

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra AAA Contact Phone: 650-573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650-375-0185 ext. 3317 Provider Contact Email: mshawver@legalaidsmc.o

	Provider Contact Name: M. Stacey Hawver		Provide	r Contact Phone: 650-3	75-0185 ext. 3317	Provider Contact Email	mshawver@lega
	CASES OPENED IN QUARTER			CAS	ES CLOSED IN QUAR	TER	
	(Total Cases Opened by Legal Problem Code)			(Total Cases Close	d by Case Closing Code &	Legal Problem Code)	
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
C	ONSUMER/FINANCE						
	A1. Bankruptcy/Debt Collection:	25		16	12	0	
	A2. Contracts/Warranties:	6		4	2	0	
	A3. Other Consumer/Finance:	3		2	1	0	
E	MPLOYMENT						_
	B1. Discrimination:	0		0	0	0	
	B2. Other Employment:	1	[[0	0	0	
F	AMILY		_				
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2		2	0	0	
	C2. Conservatorship:	1] [0	0	0	
	C3. Other Family:	4		1	2	0	
Н	EALTH/COMMUNITY BASED CARE						
	D1. Medi-Cal/Medicaid:	11		3	2	7	_
	D2. Medicare:	4	Γ	1	1	1	
	D3. Other Health/Community Based Care:	6		4	0	1	
Н	OUSING						
	E1. Landlord-Tenant (Subsidized or Private Housing):	36		21	7	2	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14		9	3	0	
	E3. Other Housing:	1		0	2	0	
IN	COME MAINTENANCE						_
	F1. Social Security:	9		3	4	0	
	F2. Supplemental Security Income (SSI):	20		13	6	0	
	F3. Pensions/Retiree Benefits:	0		0	0	0	
	F4. Other Income Maintenance:	3		1	1	0	

Fiscal Year: 2009-2010

PSA: 8	AAA Name: San	Mateo County	Area Agency	on Aging				
_	ame: Craig McCulloh, C			Contact Phone:	650-573	2.2480	AAA Contact Email:	cmcculloh@co.sanmateo.ca.i
	Name: Legal Aid Societ			Contact Friend.		unty(ies): <i>San Mat</i> ec		incomon eco.sammaco.ca.i
	Contact Name: <i>M. Stacey</i>			ider Contact Pho		75-0185 ext. 3317		ail: mshawver@legalaidsmc.o
INDIVIDUAL RIG	<u> </u>							
	gration/Naturalization:	Г	0		0	0		0
-	Abuse/Neglect/Exploitation	. =	0		0	0		0
	Individual Rights:	·	0		0	0		0
MISCELLANEOU	J		· ·		•			
	Planning/Wills/Trusts:		9		4	0		0
H2. Advan	ce Health Care Directives (AHCD):	40		0	40		0
	cial Powers of Attorney:		0		0	0		0
	Miscellaneous:		1		1	0		0
	TAL CASES OPENED IN	OHARTER:	196	TOTAL CASI		ED IN QUARTER BY (NSE CLOSED CODE	
10	TAL CASES OF LINED IN	QUARTER.	190	TOTAL COUN		TOTAL LIMITED	TOTAL LEGAL	-
				AND ADVI		ADD. SERVICES	REPRESENTATION	
					85	83	1	11
T	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	1348				
		OUTREACH/C	OMMUNITY E	DUCATION ACT	IVITIES [DATA		
		INFORMATI	ON ON SPEC	IAL OUTREACH	ACTIVIT	IES		
Date	Location	Type of Outrea				argeted By	Est # of Est.	
Buto	(If Applicable)	Type of Gallee	on riouvity		Outreach	argotou by	People Hours Reached	
7/16/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid servi	ces presentation	on	immigran	ts	16 2	
8/18/09	San Mateo County Fair	Financial Safet	y for Seniors		Seniors		60 6	
9/17/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid servi	ces presentation	on	immigran	ts	16 2	
	TOTAL # OF SPE	CIAL OUTREA	CH ACTIVITIE	S IN THE QUAR	TER:	3		
TOTAL ES	TIMATED # OF SPECIAL				<u> </u>	10		
	INFORMA	TION ON COMM	UNITY LEGA	L EDUCATION P	ROGRAN	IS/ACTIVITIES		
Date	Location (If Applicable)	Topic		-	Targeted	Audience	Est # of Est. Participants Hours	
7/15/09	Oceana Terrace, Pacifica	Advance Healt	n Care Directiv	es	Seniors		18 3	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh, Community Progra AAA Contact Phone: 650-573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.i

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650-375-0185 ext. 3317 Provider Contact Email: mshawver@legalaidsmc.o

7/15/09	Pacifica Senior Center	Advance Health Care Directives	Seniors	9	
7/16/09	Veterans Memorial Senior Center, Redwood City	Advance Health Care Directives	Seniors	18	
7/29/09	Aging & Adult Services, San Mateo	Navigating Changes in Adult Medi-Cal	Seniors	30	
7/21/09	HICAP, San Mateo	Medical Debt	Seniors	22	
8/20/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	30	
8/21/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	35	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: *Tracy Murray*AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

371

196

2199

	IN CASES OPEN	ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	51	Two or More Races:	1
65-74:	153	Caucasian:	121
75-84:	129	African American:	88
85+:	34	Native American/Native Alaskan:	1
Client Declined to Provide Information:	4	Asian/Pacific Islander	-
Total:	371	Asian Indian:	6
CLIENT GENDER		Cambodian:	0
Male:	132	Chinese:	84
Female:	239	Filipino:	14
Total:	371	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	120	Laotian:	0
Homebound:	6	Vietnamese:	4
Lives Alone:	74	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	100	Other Asian/Pacific Islander:	15
Rural:	1	Race Unknown/Some Other Race:	17
Greatest Economic Need (Minority):	128	Client Declined to Provide Information:	18
Greatest Economic Need (Non-Minority):	38	Total:	371
Greatest Economic Need (Minority Status Unknow	n): 9	Total.	3/1
CLIENT ETHNICITY			
Hispanic/Latino:	21		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: *Tracy Murray* AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	36	7	14	0	
A2. Contracts/Warranties:	9	6	1	0	
A3. Other Consumer/Finance:	3	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	32	0	6	2	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	32	5	6	2	
D2. Medicare:	66	10	21	5	
D3. Other Health/Community Based Care:	6	0	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	23	6	7	0	
F2. Supplemental Security Income (SSI):	33	7	9	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	2	1	0	

Fiscal Year: 2009-2010

SA: 9	AAA Name: Al	ameda County	Area Agency o	n Aging					
AA Contact Nam	ne: <i>Tracy Murray</i>		AAA	Contact Phone:			AAA Contact E	mail:	
Provider Na	ame: <i>Legal Assistan</i>	ce for Seniors			Co	unty(ies): Alameda			
Provider Co	ontact Name: Mary Bea	th McLendon/F	rancel D'A Prov	vider Contact Phone	510-8	32-3040	Provider Conta	ct Email: <i>mm</i>	clendon@
OIVIDUAL RIGH	TS	_							
G1. Immigra	ation/Naturalization:	[17		5	1		4	
G2. Elder Ab	ouse/Neglect/Exploitation	on:	84		17	14		10	
G3. Other Ir	ndividual Rights:	[0		0	0		0	
SCELLANEOUS	;	_							
H1. Estate P	Planning/Wills/Trusts:		6		5	0		0	
H2. Advance	e Health Care Directives	s (AHCD):	6		1	4		0	
H3. Financia	al Powers of Attorney:	[8		5	3		0	
H4. Other M	liscellaneous:	[4		2	0		0	
TOT	AL CASES OPENED I	N QUARTER:	378	TOTAL CASES	CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	
				TOTAL COUNSE AND ADVICE	L	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT		
				AND ADVICE	83	ADD. SERVICES	REPRESENTA	24	
					03	09		27	
10	TAL ESTIMATED CAS	E WORK HOU	RS SPENT:	2011					
		OUTREACH	COMMUNITY E	EDUCATION ACTIVI	ITIES C	PATA			
		INFORMA	TION ON SPEC	CIAL OUTREACH AG	CTIVITI	ES			
Date	Location (If Applicable)	Type of Outr	each Activity		oups Ta treach	argeted By		est. Hours	
07/23/2009	Fremont Comcast	televised pre	esentation			d senior service	50000	6.5	
07/26/2009	Studios, Fremont Paradise Baptist Church, Oakland	Health Fair		Sei	oviders niors ar oviders	nd Senior Service	200	2	
09/17/2009	Hayward Comcast Studios, Hayward	televised pre	esentation		niors an oviders	d senior service	50000	2.5	
09/30/2009	Allen Temple Gardens, Oakland	Senior Fair			niors ar oviders	nd Senior Service	100	8	
	TOTAL # OF SI	PECIAL OUTRE	ACH ACTIVITIE	S IN THE QUARTE	R:	4			
TOTAL ESTI	MATED # OF SPECIA	L OUTREACH A	ACTIVITY HOUR	RS IN THE QUARTE	R:	19			
	INFORM	ATION ON COM	IMUNITY LEGA	L EDUCATION PRO	OGRAN	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic		Tar	rgeted /	Audience	Est # of Participants	Est.	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: *Tracy Murray* AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

07/07/2009	Apartments, Oakland			9	4
07/09/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	4.5
07/10/2009	Shattuck Senior Homes, Berkeley	Low Income Assistance: Medicare and Medi-Cal	seniors	10	4
07/13/2009	Japanese Amer. Ser. of the East Bay, Berkeley	The ABCs of Long Term Care	seniors	48	18
07/15/2009	Adell Court Apartments, Oakland	Welcome to Medicare	seniors	12	6
07/22/2009	Asian Health Services, Oakland	Welcome to Medicare	senior service providers and seniors	46	5.25
07/27/2009	Satellite Central Senior Homes, Oakland	Show Me the Money: Public Benefits for Seniors	senior service providers and seniors	12	4.5
07/28/2009	Adell Court Apartments, Oakland	Medicare Part D	seniors	8	5
08/05/2009	Fremont Main Library, Fremont	Low Income Assistance: Medicare and Medi-Cal	seniors	100	6.5
08/06/2009	St. Mary's Garden, Oakland	Medicare Part D	seniors	45	4.5
08/11/2009	Acts Full Gospel Church, Oakland	Advance Health Care Directive Workshop	seniors	25	5
08/19/2009	Senior Center Without Walls, Oakland	Show Me the Money: Public Benefits for Seniors	seniors	12	3.5
08/19/2009	Sacramento Senior Homes, Berkeley	Welcome to Medicare	seniors	8	4
08/21/2009	Over 60 Health Center, Berkeley	Medicare Part D	senior service provider	5	4
08/27/2009	Helios Corner Apartments, Berkeley	Medicare Rights for Recipients	seniors	11	3.5
08/28/2009	Harrison Tower Apartments, Oakland	Welcome to Medicare	seniors	24	10.5
09/03/2009	Orchards Senior Homes, Oakland	Consumer Fraud Alert	Senior Service Providers	11	5
09/14/2009	Dohonyuen, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	18	4.25
09/14/2009	Bancroft Senior Homes, Oakland	Advance Health Care Directive Workshop	seniors	8	5
09/16/2009	San Leandro Library, San Leandro	Stepping Up to the Plate: Guardianship & Custody	seniors	7	7.5

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

09/19/2009	Eden Lodge, San Leandro	Consumer Fraud Alert	seniors	60	
09/22/2009	Hong Lok Senior Center, Oakland	Citizenship and Naturalization for Seniors	seniors	43	1
09/22/2009	Retired Public Employees Assoc., Berkeley	Advance Health Care Directive Workshop	seniors	40	
09/24/2009	Strawberry Creek Lodge, Berkeley	Advance Health Care Directive Workshop	seniors	5	
09/24/2009	Korean Senior Center, Oakland	Medicare Part D	seniors	69	12
09/25/2009	Satellite Central Senior Homes, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	5.7
09/29/2009	Fruitvale Presbyterian Sr. Center, Oakland	Advance Health Care Directive Workshop	seniors	17	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 169

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

ĺ	1942

417

374

CLIENT (FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	58	Two or More Races:	15
65-74:	179	Caucasian:	261
75-84:	127	African American:	12
85+:	52	Native American/Native Alaskan:	0
Client Declined to Provide Information:	1	Asian/Pacific Islander	·
Total:	417	Asian Indian:	7
CLIENT GENDER		Cambodian:	1
Male:	141	Chinese:	29
Female:	276	Filipino:	13
Total:	417	Japanese:	15
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	168	Laotian:	0
Homebound:	31	Vietnamese:	13
Lives Alone:	121	Guamanian:	0
Institutionalized:	12	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	39	Samoan:	0
Limited English:	73	Other Asian/Pacific Islander:	4
Rural:	5	,	34
Greatest Economic Need (Minority):	81	Race Unknown/Some Other Race: Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	64		13
Greatest Economic Need (Minority Status Unk	nown): 4	Total:	417
CLIENT ETHNICITY			
Hispanic/Latino:	81		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	27	28	0	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	13	18	0	C
EMPLOYMENT	•		·	
B1. Discrimination:	1	0	0	0
B2. Other Employment:	3	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	15	0	C
C2. Conservatorship:	7	7	0	0
C3. Other Family:	8	8	0	C
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	20	3	C
D2. Medicare:	5	3	2	(
D3. Other Health/Community Based Care:	9	8	0	С
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	22	1	C
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	0	C
E3. Other Housing:	19	17	3	0
INCOME MAINTENANCE				
F1. Social Security:	18	18	2	0
F2. Supplemental Security Income (SSI):	17	12	2	C
F3. Pensions/Retiree Benefits:	0	0	0	C
F4. Other Income Maintenance:	9	8	2	C

Fiscal Year: 2009-2010

arter: 1								
PSA: 10	AAA Name: Cou	ıncil on Aging	Silicon Valley					
AA Contact Na	ame: Mike Torres		AAA (Contact Phone	e: 408-35 0)-3271	AAA Contact Email: m	torres@coasiliconvalley.co
Provider	Name: Senior Adults Le	egal Assistanc	e (SALA)		Co	unty(ies): Santa Clar	ra County	
Provider (Contact Name: Georgia B	acil, SALA Dir	ecting At Provid	der Contact Ph	none: 408-2	95-5991	Provider Contact Emai	l: gbacil@sala.org
DIVIDUAL RIG	HTS	_						_
G1. Immi	gration/Naturalization:		4		0	0	C	
G2. Elder	Abuse/Neglect/Exploitation	ո։ 🔽	32		24	2	C	
G3. Other	Individual Rights:		3		8	0	C	
SCELLANEOU	JS	_						_
H1. Estate	e Planning/Wills/Trusts:		88		72	0	C	
H2. Advar	nce Health Care Directives	(AHCD):	25		10	0	C	
H3. Finan	cial Powers of Attorney:		30		8	2	C)
H4. Other	Miscellaneous:		29		34	0	C	
тс	OTAL CASES OPENED IN	QUARTER:	418	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		•		TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND AD		ADD. SERVICES	REPRESENTATION	
				<u> </u>	355	19	J C)
Т	OTAL ESTIMATED CASE	WORK HOUR	S SPENT:	1805				
		OUTREACH/	COMMUNITY ED	DUCATION AC	TIVITIES D	DATA		
		INFORMA [*]	TION ON SPECIA	AL OUTREAC	H ACTIVIT	IES		<u> </u>
Date	Location	Type of Outre				argeted By	Est # of Est.	
	(If Applicable)		•		Outreach	,	People Hours Reached	
9/29/09	Gardner Community		on Prg, Presentat	tion about	Low income Spanish speaking		55 1	
ĮI.	Ctr, San Jose	SALA: Who We Are	and What We Do	1	seniors at	nutrition program		
9/29/09	Willows Senior Center	Presentation	about SALA:		Low incor	me participants at senio	r 50 1	
ļ	in San Jose	Who We are	and What We Do		center			
	TOTAL # OF SPI	ECIAL OUTRE	ACH ACTIVITIES	IN THE QUA	RTER:	2		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH A	CTIVITY HOURS	IN THE QUA	RTER:	2		
	INFORMA	TION ON COM	MUNITY LEGAL	EDUCATION	PROCEAN	AC/ACTIVITIES		7
Doto			WIONIII LEGAL	EDUCATION			Fot # of Fot	
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Est. Participants Hours	
9/10/09	Sunnyvale	Workshop on	How to Maintain	Good Legal	Low incor	me seniors residing at	43 2.5	
1		Health and Ir	nformation About	SALA's	housing p			
		Services for t	he Plaza De Las F	-iores senior				

Fiscal Year: 2009-2010

quartor: 1			
PSA: 10	AAA Name: Council on Aging, Silicon V	/alley	
AAA Contact Name:	Mike Torres	AAA Contact Phone: 408-350-3271	AAA Contact Email: mtorres@coasiliconvalley.co
Provider Name:	: Senior Adults Legal Assistance (SALA)	County(ies):	Santa Clara County
Provider Contac	t Name: Georgia Bacil, SALA Directing At	Provider Contact Phone: 408-295-5991	Provider Contact Email: gbacil@sala.org
	Housing Project		
TOTAL # O	F COMMUNITY LEGAL EDUCATION PROG	GRAMS IN THE QUARTER:	1
TOTAL ESTIMATE	D # OF COMMUNITY LEGAL EDUCATION H	OURS IN THE QUARTER:	3

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 1				
PSA: 10 AAA Name: Council on A	ging, Silicon Valley			
AAA Contact Name: Mike Torres	AAA Contact Phone	÷: 408-350-3271	AAA Contact Email: mtorres@coasiliconvalley.	.co
Provider Name: Fair Housing Law Project		County(ies): Santa	Clara County	
Provider Contact Name: Annette D. Kirkhan	n, Senior Attor Provider Contact Ph	none: 408-280-2410	Provider Contact Email: annettek@lawfoundati	on.
	nduplicated Client Count for Quarter: Total Cases Closed in Quarter: of Service for Quarter (Unit=1 Hour):	7		
CLIENT CHA	ARACTERISTICS FOR UNDUPLIN CASES OPENED THIS QUA			
CLIENT AGE	CLIENT RAC	E		
60-64:	0 Two or M	Nore Races:	0	
65-74:	1 Caucasia	n:	1	
75-84:	0 African A	merican:	0	
85+:	0 Native Ar	merican/Native Alaskan:	0	
Client Declined to Provide Information:	0 Asian/Pa	acific Islander		
Total:	1 Asiar	n Indian:	0	
CLIENT GENDER		bodian:	0	
Male:	Chine	ese:	0	
Female:	Filipi	no:	0	
Total:	Japa	nese:	0	
OTHER CLIENT CHARACTERISTICS	Korea	an:	0	
Frail/Disabled:	Laoti	an:	0	
Homebound:	Vietn	namese:	0	
Lives Alone:		manian:	0	
Institutionalized:		aiian:	0	
Suspected Victim of Elder Abuse/Exploitation:	Samo	oan:	0	
Limited English:		er Asian/Pacific Islander:	0	
Rural:		known/Some Other Race:	0	
Greatest Economic Need (Minority):		eclined to Provide Information:	0	
Greatest Economic Need (Non-Minority):	0 Total:		1	
Greatest Economic Need (Minority Status Unknow	/n): 0		,	
CLIENT ETHNICITY				

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor Provider Contact Phone: 408-280-2410 Provider Contact Email: annettek@lawfoundation.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) CONSUMER/FINANCE A1. Bankruptcy/Debt Collection: A2. Contracts/Warranties: A3. Other Consumer/Finance: B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Diverce/Custody/Visitation/Support/ C5. Other Family: C6. Oneservatorship: C7. Other Family: C8. Other Family: C8. Other Family: C9. Other Fami	mail: a i
Counsel and Advice (CA) Services (LAS) Representation	
Advice (CA) Services (LAS) Representation	
A1. Bankruptcy/Debt Collection: A2. Contracts/Warranties: A3. Other Consumer/Finance: EMPLOYMENT B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Divorce/Custody/Visitation/Support/ Grandparents Rights: C5. Conservatorship: C6. Object Family: C7. Object Family: C8. Object Family: C9. Object Fami	[LR)
A2. Contracts/Warranties: A3. Other Consumer/Finance: B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C4. Divorce/Custody/Visitation/Support/ Grandparents Rights: C5. Onservatorship: C6. On O O O O O O O O O O O O O O O O O O	
A3. Other Consumer/Finance: EMPLOYMENT B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Addicate: D5. Other Health/Community Based Care: D6. Other Health/Community Based Care: D7. Medicare: D8. Other Health/Community Based Care: D8. Other Health/Community Ba	0
### B1. Discrimination: B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Divorce/Custody/Visitation/Support/ Grandparents Rights: C5. Conservatorship: C6. Conservatorship: C7. Divorce/Custody/Visitation/Support/ Grandparents Rights: C8. Conservatorship: C9. C0. Conservatorship: C9. Conserv	0
B1. Discrimination: 0 0 0 0 B2. Other Employment: 0 0 0 0 FAMILY	0
B2. Other Employment:	
C1. Divorce/Custody/Visitation/Support/ C1. Divorce/Custody/Visitation/Support/ C2. Conservatorship:	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 C2. Conservatorship: 0 0 0 C3. Other Family: 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 0 0 0 D2. Medicare: 0 0 0 D3. Other Health/Community Based Care: 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 0 0 0 0	0
Grandparents Rights: 0 0 0 C2. Conservatorship: 0 0 0 C3. Other Family: 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 0 0 0 D2. Medicare: 0 0 0 D3. Other Health/Community Based Care: 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 0 0 0	
C3. Other Family: D1. Medi-Cal/Medicaid:	0
HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid:	0
D1. Medi-Cal/Medicaid: 0 0 0 D2. Medicare: 0 0 0 D3. Other Health/Community Based Care: 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 0 0 0	0
D2. Medicare: D3. Other Health/Community Based Care: HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): D3. Other Health/Community Based Care: D4. D5. D6. D7. D7. D7. D7. D7. D7. D7. D7. D7. D7	
D3. Other Health/Community Based Care: HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): D 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0
HOUSING E1. Landlord-Tenant (Subsidized or Private Housing):	0
E1. Landlord-Tenant (Subsidized or Private Housing):	0
Private Housing):	
	0
E2. Real Property: Home loans/ 1 4 1 Foreclosure/Reverse Mortgages:	2
E3. Other Housing: 0 0 0	0
INCOME MAINTENANCE	
F1. Social Security: 0 0	0
F2. Supplemental Security Income (SSI): 0 0	0
F3. Pensions/Retiree Benefits: 0 0	0
F4. Other Income Maintenance: 0 0 0	0

Fiscal Year: 2009-2010

PSA: 10 AAA Name: Council on Ag	ing, Silicon Valley						
AAA Contact Name: Mike Torres	AAA C	Contact Phone: 408-350	-3271	AAA Contact Email: mto	orres@coasiliconvalley.co		
Provider Name: Fair Housing Law Project		Cou	unty(ies): Santa Clar	a County			
Provider Contact Name: Annette D. Kirkham,	Senior Attor Provid	ler Contact Phone: 408-2	80-2410	Provider Contact Email:	annettek@lawfoundation.		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	0	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	0	0	0	0			
TOTAL CASES OPENED IN QUARTER	1	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		4	1	2			
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1044					
OUTREAC							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: AAA Contact Email:

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong Provider Contact Phone: 209-644-2625 Provider Contact Email: gton@elconcilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

UNDUPLICATED	CLIENTS

406

537

0

		S FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	58	Two or More Races:	1
65-74:	137	Caucasian:	130
75-84:	101	African American:	16
85+:	32	Native American/Native Alaskan:	3
Client Declined to Provide Information:	78	Asian/Pacific Islander	
Total:	406	Asian Indian:	6
CLIENT GENDER		Cambodian:	0
Male:	184	Chinese:	0
Female:	222	Filipino:	1
Total:	406	Japanese:	2
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	155	Laotian:	2
Homebound:	1	Vietnamese:	2
Lives Alone:	32	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	0
Limited English:	84	Other Asian/Pacific Islander:	1
Rural:	0	Race Unknown/Some Other Race:	6
Greatest Economic Need (Minority):	12	Client Declined to Provide Information:	236
Greatest Economic Need (Non-Minority):	0	Total:	406
Greatest Economic Need (Minority Status Unknown	n): 0	Total.	100
CLIENT ETHNICITY			
Hispanic/Latino:	230		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: AAA Contact Email:

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong Provider Contact Phone: 209-644-2625 Provider Contact Email: gton@elconcilio.org

Provider Contact Name: Guadalupe Tong	Provid	der Contact Phone: 209-64	Provider Contact Email: g	
CASES OPENED IN QUARTER		CASI	ES CLOSED IN QUAR	ΓER
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u>.</u>			_
A1. Bankruptcy/Debt Collection:	16	0	0	0
A2. Contracts/Warranties:	7	0	0	0
A3. Other Consumer/Finance:	14	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	5	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	0	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	6	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	0	0	0
D2. Medicare:	12	0	0	0
D3. Other Health/Community Based Care:	13	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	0	0
E3. Other Housing:	10	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	35	0	0	0
F2. Supplemental Security Income (SSI):	23	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	0	0	0

Fiscal Year: 2009-2010

PSA: 11 AAA Name:	San Joaquin County-Depart	ment of Aging	and Communit	y Services				
AAA Contact Name: Barbara Parri		AAA Contact Phone:				AAA Contact Email:		
Provider Name: Council for	the Spanish Speaking		Cou	unty(ies): San Joaqu	in			
Provider Contact Name: Guada	alupe Tong	Provider Contac	ct Phone: 209-6 4	44-2625	Provider Contact Email:	gton@elconcilio.org		
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0		0	0	0			
G2. Elder Abuse/Neglect/Exploit	ation: 1		0	0	0			
G3. Other Individual Rights:	25		0	0	0			
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts	: 75		0	0	0			
H2. Advance Health Care Direct	ves (AHCD): 35		0	0	0			
H3. Financial Powers of Attorney	y: 46		0	0	0			
H4. Other Miscellaneous:	86		0	0	0			
TOTAL CASES OPENED IN QUARTER: 459 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION								
			0	0	0			
TOTAL ESTIMATED C	ASE WORK HOURS SPENT:	537						
	OUTREACH/COMMUN	ITY EDUCATION	N ACTIVITIES D	ATA				
	INFORMATION ON S	PECIAL OUTRI	EACH ACTIVITI	ES				
Date Location (If Applicable)	Type of Outreach Activi	ty	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached			
09/01/2009 Stockton	Senior Forum		Senior and aging com	Staff that work with	0 4			
09/15/2009	social security webinar				0 1			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1								

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director Provider Contact Phone: 209-532-7632 Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter: 30

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 42

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE		CLIENT RACE	
60-64:	4	Two or More Races:	
65-74:	10	Caucasian:	29
75-84:	9	African American:	
85+:	7	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	30	Asian Indian:	(
CLIENT GENDER		Cambodian:	(
Male:	11	Chinese:	(
Female:	19	Filipino:	
Total:	30	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	0	Laotian:	
Homebound:	1	Vietnamese:	
Lives Alone:	13	Guamanian:	,
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	<u>, </u>
Limited English:	0		
Rural:	30	Other Asian/Pacific Islander:	
Greatest Economic Need (Minority):	0	Race Unknown/Some Other Race:	
Greatest Economic Need (Non-Minority):	9	Client Declined to Provide Information:	
Greatest Economic Need (Minority Status Unknown):	0	Total:	30
CLIENT ETHNICITY	U		
Hispanic/Latino:	1		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director Provider Contact Phone: 209-532-7632 Provider Contact Email: ktoepel@ccstockton.org

	Provider Contact Name: Kathi Toepel, Progr	am Director	Provid	der Contact Phone: 209-5	32-7632	Provider Contact Email:	ktoepel@ccstod
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ES CLOSED IN QUAR'd by Case Closing Code &		
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
C	ONSUMER/FINANCE	_				_	
	A1. Bankruptcy/Debt Collection:		2	1	0	0	
	A2. Contracts/Warranties:		5	2	1	0	
	A3. Other Consumer/Finance:		9	3	2	0	
El	MPLOYMENT						
	B1. Discrimination:		0	0	0	0	
	B2. Other Employment:		0	0	0	0	
F	AMILY		_				
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
	C2. Conservatorship:		2	2	0	0	
	C3. Other Family:		0	0	0	0	
H	EALTH/COMMUNITY BASED CARE		_				
	D1. Medi-Cal/Medicaid:		1	0	0	0	
	D2. Medicare:		0	0	0	0	
	D3. Other Health/Community Based Care:		1	1	0	0	
Н	OUSING						
	E1. Landlord-Tenant (Subsidized or Private Housing):		2	0	0	0	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0	
	E3. Other Housing:		0	0	0	0	
IN	ICOME MAINTENANCE						
	F1. Social Security:		0	0	0	0	
	F2. Supplemental Security Income (SSI):		0	0	0	0	
	F3. Pensions/Retiree Benefits:		0	0	0	0	
	F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2009-2010

PSA: 12	AAA Name:	Area 12 Agency	on Aging						
_	AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org								
Provid	der Name: Catholic Ch	arities			Cou	nty(ies): <i>Alpine, Am</i>	ador, Calave	eras, Marip	osa,
Provid	ler Contact Name: Kathi	Toepel, Program	Director Pro	ovider Contact Phone	e: 209-53	2-7632	Provider Con	tact Email:	ktoepel@ccstockton.org
INDIVIDUAL	RIGHTS	_							
G1. In	nmigration/Naturalization:	. [0		0	0		0	
G2. El	der Abuse/Neglect/Exploit	tation:	1		1	0		0	
G3. Ot	ther Individual Rights:	Γ	0		0	0		0	
MISCELLAN	Eous	_							
H1. Es	state Planning/Wills/Trusts	s:	6		4	0		0	
H2. Ad	dvance Health Care Direct	tives (AHCD):	0		0	0		0	
H3. Fi	nancial Powers of Attorne	y:	0		0	0		0	
H4. Ot	ther Miscellaneous:	[1		1	0		0	
	TOTAL CASES OPENED IN QUARTER: 30 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
•					TOTAL COUNSEL TOTAL LIMITED		TOTAL LEGAL REPRESENTATION		
				AND ADVICE		ADD. SERVICES	REPRESENTA		
					15	3		0	
	TOTAL ESTIMATED C	CASE WORK HOU	RS SPENT:	42					
		OUTREACH	/COMMUNITY	EDUCATION ACTIV	ITIES DA	ATA			
		INFORMA	ATION ON SPE	CIAL OUTREACH A	CTIVITIE	S			
Date	Location	Type of Outr	reach Activity			geted By	Est # of	Est.	
	(If Applicable)			Οι	utreach		People Reached	Hours	
7/09	Sonora, CA	C N A Traini	na	IC.	JΔc		10	3	
8/09	Sonora, CA	Facility Train			CNAs Residents		32		
9/09	Sonora, CA	Service Orga		Public			15		
3,33								-	
	TOTAL # OF	F SPECIAL OUTRE	ACH ACTIVITI	ES IN THE QUARTE	:R:	3			
TOTAL	ESTIMATED # OF SPEC	CIAL OUTREACH A	ACTIVITY HOU	RS IN THE QUARTE	R:	9			
-	OTAL # OF COMMUNITY	VIECAL EDUCAT	ION DDOCDA	ME IN THE OHART	ъ. —	0			
	OTAL # OF COMMUNIT					0			
TOTALE	STIMATED # OF COMM	UNITY LEGAL EDU	JCATION HOU	RS IN THE QUARTE	:K:	0			

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Phone: 831-688-0400 x 819 AAA Contact Email:

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-824 Provider Contact Email: terryhancock@seniorlegal

200

142

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

for Quarter (Unit=1 Hour): 1615

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 52 60-64: Two or More Races: 65-74: 60 189 Caucasian: 51 75-84: African American: 1 22 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: Total: 200 Asian Indian: **CLIENT GENDER** Cambodian: 66 Male: Chinese: 134 Female: Filipino: 200 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 122 Frail/Disabled: Laotian: Homebound: 25 0 Vietnamese: Lives Alone: 123 0 Guamanian: 1 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 2 0 Samoan: Limited English: 24 0 Other Asian/Pacific Islander: 56 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 32 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 167 200 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 27 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Phone: 831-688-0400 x 819 AAA Contact Email:

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-824 Provider Contact Email: terryhancock@seniorlegal

Provider Contact Name: Terrence Lee Hanco	ock Pro	ovider Contact Phone: 831-4	26-824	Provider Contact Email:	terryhanco
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CAS (Total Cases Close	TER Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	44	35	4	0	•
A2. Contracts/Warranties:	11	4	4	0	r
A3. Other Consumer/Finance:	5	5	4	0	r
EMPLOYMENT				'	
B1. Discrimination:	0	0	0	0	•
B2. Other Employment:	0	1	0	0	r
FAMILY	·			•	_
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	,
C2. Conservatorship:	0	0	0	0	'
C3. Other Family:	4	2	0	0	r
HEALTH/COMMUNITY BASED CARE	<u> </u>			•	
D1. Medi-Cal/Medicaid:	20	4	4	2	•
D2. Medicare:	0	0	0	0	'
D3. Other Health/Community Based Care:	3	1	0	0	r
HOUSING	<u> </u>			•	
E1. Landlord-Tenant (Subsidized or Private Housing):	50	5	11	5	,
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	2	0	0	'
E3. Other Housing:	4	2	5	2	*
INCOME MAINTENANCE					
F1. Social Security:	8	2	4	1	•
F2. Supplemental Security Income (SSI):	6	3	3	0	r
F3. Pensions/Retiree Benefits:	3	1	0	0	,
F4. Other Income Maintenance:	2	3	0	0	,
		·			

Fiscal Year: 2009-2010

PSA: 13 AAA Name: Seniors Council of San	ta Cruz and	San Benito Counties, I	nc.				
AAA Contact Name: Patty Talbott	AAA C	ontact Phone: 831-688	AAA Contact Email:				
Provider Name: Senior Citizens Legal Services		County(ies): Santa Cruz and San Benito County					
Provider Contact Name: Terrence Lee Hancock	Provid	er Contact Phone: 831-4	26-824	Provider Contact Email: terryhancock@seniorlega			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0	'		
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0	'		
G3. Other Individual Rights:	1	0	0	0	•		
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	14	4	0			
H2. Advance Health Care Directives (AHCD):	5	0	0	0			
H3. Financial Powers of Attorney:	20	0	3	0			
H4. Other Miscellaneous:	2	0	0	0			
TOTAL CASES OPENED IN QUARTER:	200	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		85	47	10			
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	1615					
OUTREACH/COM	MUNITY ED	UCATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTREACH	ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV	TY HOURS	IN THE QUARTER:	0				
TOTAL # OF COMMUNITY LEGAL EDUCATION P			0				

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich Provider Contact Phone: 559-570-1217 Provider Contact Email: gregg@centralcallegal.or

425

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 28 60-64: Two or More Races: 30 32 65-74: Caucasian: 15 13 75-84: African American: 2 85+: Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 75 Total: Asian Indian: **CLIENT GENDER** Cambodian: 41 Male: Chinese: 34 Female: Filipino: 0 75 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 0 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 51 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 4 Other Asian/Pacific Islander: 0 Rural: 0 Race Unknown/Some Other Race: 30 Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 0 75 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 34 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux @fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich Provider Contact Phone: 559-570-1217 Provider Contact Email: gregg@centralcallegal.or

Provider Contact Name: Gregg Elovich	Prov	vider Contact Phone: 559-5	70-1217	Provider Contact Email: gr
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CAS (Total Cases Closed	TER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	_			
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	44	21	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	6	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

Contact Na	ame: Linda L. Desco	teaux	AAA	Contact Phone: 559-4	153-6494	AAA	Contact I	Email: <i>Ic</i>	lescoteaux@fmaaa.org
Provider	Name: Central Califo	rnia Legal Service	es, Inc.		County(ies): Fresn	o and Ma	dera Cou	nties	
Provider 0	Contact Name: Gregg I	Elovich	Provi	der Contact Phone: 55	9-570-1217	Prov	ider Cont	act Ema	il: gregg@centralcallegal.o.
IDUAL RIG	HTS	_							_
G1. Immig	gration/Naturalization:		0		0	0		ı	0
G2. Elder	Abuse/Neglect/Exploitat	tion:	1		0	0			0
G3. Other	Individual Rights:		0		0	0			0
ELLANEOU	-								_
H1. Estate	Planning/Wills/Trusts:		0		0	0		-	0
H2. Advar	ice Health Care Directiv	es (AHCD):	1		0	0			0
H3. Financ	cial Powers of Attorney:		0		0	0			0
H4. Other	Miscellaneous:		2		0	0			0
тс	TAL CASES OPENED	IN QUARTER:	61	TOTAL CASES CL	OSED IN QUARTER	BY CASE	CLOSED	CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED		OTAL LEG		
				AND ADVICE	ADD. SERVICES		RESENTA		
				<u> </u>	4	0			0
т	OTAL ESTIMATED CA	SE WORK HOURS	S SPENT:	425					
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIE	S DATA				
		INFORMAT	ION ON SPECI	AL OUTREACH ACTIV	'ITIES				
Date	Location (If Applicable)	Type of Outrea	ach Activity	Groups Outrea	Targeted By ch	Pe		Est. Hours	
	FRESNO	ELDER ABUSE ROUNDTABLE		AGENC	IES, ETC.		30	2	
07/01/09	ITALSING		EACH	SENIO	RS		7	6	
07/01/09	CLOVIS SR CTR	INTAKE/OUTR	EACH		SENIORS		10	6	
		INTAKE/OUTF		SENIO	RS				
08/03/09	CLOVIS SR CTR	_	EACH	SENIO SENIO			7	8	
08/03/09 08/17/09	CLOVIS SR CTR	INTAKE/OUTF	EACH EACH PREVENTION	SENIO			7 30	8 2	

31

0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno and Madera Counties

Provider Contact Name: Gregg Elovich Provider Contact Phone: 559-570-1217 Provider Contact Email: gregg@centralcallegal.or

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild AAA Contact Phone: 559-737-4660 AAA Contact Email: DLWild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc. County(ies): Kings County

Provider Contact Name: *Michelle Ewert* Provider Contact Phone: 559-733-8770 Provider Contact Email: *michelle@centralcallegal.*

51

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 2 Two or More Races: 65-74: 14 Caucasian: 75-84: African American: 85+: 4 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 1 Total: 28 Asian Indian: **CLIENT GENDER** Cambodian: 12 Male: Chinese: Female: 16 Filipino: 0 28 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 3 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: Limited English: Other Asian/Pacific Islander: 0 Rural: 0 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 28 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild AAA Contact Phone: 559-737-4660 AAA Contact Email: DLWild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc. County(ies): Kings County

Provider Contact Name: *Michelle Ewert* Provider Contact Phone: *559-733-8770* Provider Contact Email: *michelle@centralcallegal.*

Provider Contact Name: Michelle Ewert	Pr	ovider Contact Phone: 559-7	33-8770	Provider Contact Email: m
CASES OPENED IN QUARTER			ES CLOSED IN QUAR	
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	_			
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT		<u> </u>		
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15 AAA Name: Kings/Tulare Area A	• •			AAA Oostaat Fara'l D	
AAA Contact Name: Dayna Wild	AAA	Contact Phone: 559-737		AAA Contact Email: DL	Wild@tularennsa.org
Provider Name: Central CA Legal Services, Inc.			unty(ies): Kings Coเ	-	
Provider Contact Name: Michelle Ewert	Provid	der Contact Phone: 559-7	33-8770	Provider Contact Email	michelle@centralcallegal
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	,
G3. Other Individual Rights:	0	0	0	0	•
MISCELLANEOUS					_
H1. Estate Planning/Wills/Trusts:	11	3	8	0	
H2. Advance Health Care Directives (AHCD):	1	0	1	0	,
H3. Financial Powers of Attorney:	2	1	1	0	•
H4. Other Miscellaneous:	5	5	0	0	r
TOTAL CASES OPENED IN QUARTER:	28	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		17	11	0	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	51			
OUTREACH/CO	MMUNITY ED	DUCATION ACTIVITIES I	DATA		
INFORMATIO	N ON SPECIA	AL OUTREACH ACTIVIT	IES		
Date Location Type of Outread (If Applicable)	h Activity	Groups To Outreach	argeted By	Est # of Est. People Hours Reached	
9-16-09 Burris Park Information Boo	oth	Senior		300 5	
TOTAL # OF SPECIAL OUTREACH TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	IVITY HOURS	IN THE QUARTER:	1 5 0	, ,,	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz AAA Contact Phone: 559-737-4660 x 2316 AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider Contact Email: sshena@tularehhsa.org

65

69

331

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	5	Two or More Races:	0
65-74:	26	Caucasian:	50
75-84:	24	African American:	0
85+:	10	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	·
Total:	65	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	31	Chinese:	0
Female:	34	Filipino:	1
Total:	65	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	33	Laotian:	0
Homebound:	3	Vietnamese:	0
Lives Alone:	17	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	4	Samoan:	0
Limited English:	8	Other Asian/Pacific Islander:	
Rural:	14		
Greatest Economic Need (Minority):	9	Race Unknown/Some Other Race:	14
Greatest Economic Need (Non-Minority):	20	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknown		Total:	65
CLIENT ETHNICITY			
Hispanic/Latino:	18		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz AAA Contact Phone: 559-737-4660 x 2316 AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider Contact Email: sshena@tularehhsa.org

Provider Contact Name: Sarah Shena	Prov	ider Contact Phone: 559-73	33-6585	Provider Contact Email: ssh
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	2	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	2	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	2	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	4	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	6	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0
		· ·		

Fiscal Year: 2009-2010

08/20/2009 Visalia

08/25/2009 Visalia

08/27/2009 Visalia

Quarter: 1							
PSA: 15 AAA Name: Kings/Tula	are Area Agency on Agi	ng					
AAA Contact Name: Tim Lutz	AAA (Contact Phone:	559-737	-4660 x 2316	AAA Contact	Email: <i>tilutz</i>	:@tularehhsa.org
Provider Name: Sarah Shena			Co	unty(ies): Tulare			
Provider Contact Name: Sarah Shena	Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585				Provider Cont	tact Email: s	sshena@tularehhsa.org
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	3		1	0		0	
G3. Other Individual Rights:	0		0	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	30		11	20		0	
H2. Advance Health Care Directives (AHCD)): 0		0	0		0	
H3. Financial Powers of Attorney:	0		0	0		0	
H4. Other Miscellaneous:	2		2	1		0	
TOTAL CASES OPENED IN QUAR	TER: 65	TOTAL CAS	ES CLOS	ED IN QUARTER BY (ASE CLOSE	CODE	
		TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES			TOTAL LEGAL REPRESENTATION		
			39	30		0	
TOTAL ESTIMATED CASE WORK	K HOURS SPENT:	255					
OUTF	REACH/COMMUNITY ED	DUCATION ACT	TIVITIES D	PATA			
INI	FORMATION ON SPECIA	AL OUTDEACH	A CTIVITI	EC			
	of Outreach Activity			argeted By	Est # of	Est.	
(If Applicable)	of Outreach Activity		Outreach	argeted by		Hours	
07/19/2009 Visalia atten	nded PFLAG meeting		LGBT sen	ors and their families	25	3.5	
07/09/2009 Visalia recep	otion for new judge			ources; family members ome elders	40	2.5	
07/23/2009 Visalia multi	i-disciplinary team meetin	g	referral so	ources	10	1	
07/27/2009 Visalia self-h	nelp law collaborative mee	eting	referral so	ources	6	2	
07/28/2009 Visalia unite	d way board meeting		referral so	ources	12	2.5	
08/14/2009 Visalia unite	d way executive commun	nity meeting	referral so	ources	7	2	

county bar association meeting

united way board meeting

MDT meeting

referral sources

referral sources

referral sources

2

1

2.5

30

10

Fiscal Year: 2009-2010

Quarter: 1

AA Contact Nai	me: <i>Tim Lutz</i>		AAA Contact Phone:	559-737-4660 x 2316	AAA Contac	ct Email: <i>till</i>	utz@tularehhsa.org		
Provider N	lame: Sarah Shena	a		County(ies): Tulare	9				
Provider Co	ontact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider				Provider Co	ovider Contact Email: sshena@tularehhsa.org			
Date Location Topic		Topic		Est # of Est. Participants Hours					
Date	Location (If Applicable)	Topic		Targeted Audience	Est # of Est. Participants Hours				
	(ii Applicable)								

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: 760-746-8941 Provider Contact Email: dlomayesva@inyocounty.

> 42 Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	7	Two or More Races:	C
65-74:	12	Caucasian:	31
75-84:	16	African American:	С
85+:	7	Native American/Native Alaskan:	8
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	42	Asian Indian:	C
CLIENT GENDER		Cambodian:	C
Male:	13	Chinese:	С
Female:	29	Filipino:	
Total:	42	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	C
Frail/Disabled:	11	Laotian:	
Homebound:	0	Vietnamese:	
Lives Alone:	28	Guamanian:	, ,
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	0	Other Asian/Pacific Islander:	
Rural:	42	Race Unknown/Some Other Race:	1 1
Greatest Economic Need (Minority):	4	Client Declined to Provide Information:]
Greatest Economic Need (Non-Minority):	11	Total:	42
Greatest Economic Need (Minority Status Unknow	vn): 0	Total.	42
CLIENT ETHNICITY	-		
Hispanic/Latino:	1		
		-	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California County(ies): Inyo and Mono

Provider Contact Name: *Devon Lee Lomayesva* Provider Contact Phone: 760-746-8941 Provider Contact Email: *dlomayesva@inyocounty.*

Provider Contact Name: Devon Lee Lomayesva	Provi	der Contact Phone: 760-74	16-8941	Provider Contact Email: dlo
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			S CLOSED IN QUAR by Case Closing Code &	
(Total Cases Opened by Legal Hobieth Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	4	4	0
A2. Contracts/Warranties:	4	3	2	0
A3. Other Consumer/Finance:	4	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2009-2010

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Quarter: 1						
PSA: 16 AAA Na	ame: Inyo/Mono Area Age	ncy on Aging	1			
AAA Contact Name: Marilyn I	Mann	AAA	Contact Phone: 760-872	-1727	AAA Contact Email: mn	nann@inyocounty.us
Provider Name: Legal S	Services of Northern Califo	rnia	Со	unty(ies): Inyo and I	Mono	
Provider Contact Name: I	Devon Lee Lomayesva	Provi	der Contact Phone: 760-7	746-8941	Provider Contact Email:	dlomayesva@inyocounty
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalize	ation:	0	0	0	0	
G2. Elder Abuse/Neglect/E	xploitation:	0	0	0	0	•
G3. Other Individual Right	s:	0	0	0	0	,
MISCELLANEOUS						,
H1. Estate Planning/Wills/	Trusts:	11	6	4	0	
H2. Advance Health Care I	Directives (AHCD):	4	0	4	0	
H3. Financial Powers of At	torney:	2	1	2	0	
H4. Other Miscellaneous:		0	0	0	0	•
TOTAL CASES OF	PENED IN QUARTER:	42	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
	,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			19	25	1	
TOTAL ESTIMAT	ED CASE WORK HOURS	SPENT:	183			
	OUTREACH/CO	MMUNITY E	DUCATION ACTIVITIES I	DATA		
	INFORMATIO	N ON SPECI	AL OUTREACH ACTIVIT	IES		
Date Location	Type of Outread	h Activity		argeted By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
07/00/2000		.				
07/09/2009 Inyo-Mono	Public Service A				1000 1	
07/15/2009 Inyo-Mono	Public Service A	nnouncement	Seniors		1000 1	
TOTAL	# OF SPECIAL OUTREAC	H ACTIVITIES	S IN THE QUARTER:	2		
	SPECIAL OUTREACH ACT			2		
	NFORMATION ON COMMU		,			1
Date Location		MIII LEGAL	Targeted		Est # of Est.	
(If Applicable)	торіс		rargeted	Audience	Participants Hours	
07/16/2009 Lone Pine-Iny	/o Wills/Simple Est	ates/POA	Seniors		20 4	
09/04/2009 Bishop Sr-Iny			Seniors		15 6	
	, , , , , , , , , , , , , , , , , , , ,					

2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: Legal Services of Northern California County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: 760-746-8941 Provider Contact Email: dlomayesva@inyocounty.

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

283

269

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1339

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE	_	CLIENT RACE	
60-64:	98	Two or More Races:	3
65-74:	113	Caucasian:	235
75-84:	55	African American:	20
85+:	16	Native American/Native Alaskan:	2
Client Declined to Provide Information:	1	Asian/Pacific Islander	
Total:	283	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	131	Chinese:	1
Female:	152	Filipino:	1
Total:	283	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	114	Laotian:	0
Homebound:	1	Vietnamese:	1
Lives Alone:	140	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	16	Samoan:	0
Limited English:	14		
Rural:	20	Other Asian/Pacific Islander:	4
Greatest Economic Need (Minority):	223	Race Unknown/Some Other Race:	9
Greatest Economic Need (Non-Minority):	107	Client Declined to Provide Information:	4
Greatest Economic Need (Minority Status Unknown		Total:	283
CLIENT ETHNICITY	,		
Hispanic/Latino:	37		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Provider Contact Name:		er Contact Phone:		Provider Contact Email:	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	8	4	0	
A2. Contracts/Warranties:	10	5	5	0	
A3. Other Consumer/Finance:	89	7	75	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	1	5	0	
C2. Conservatorship:	3	0	3	1	
C3. Other Family:	17	2	12	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	0	1	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	4	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	61	6	21	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	7	5	0	
E3. Other Housing:	4	2	23	1	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	2	
F2. Supplemental Security Income (SSI):	4	1	1	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	13	5	5	0	

Fiscal Year: 2009-2010

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auditer. I				
1 0/11 1/	Central Coast Commission fo	or Senior Citizens		
AAA Contact Name: Joyce Ellen Lippma	in AAA C	Contact Phone: 805-925-9554	AAA Cont	act Email: seniors@kcbx.net
Provider Name: Central Coast Con	nmission For Senior Citizens	County(i	es): Santa Barbara and S	an Luis Obispo C
Provider Contact Name:	Provide	er Contact Phone:	Provider C	Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	2	0
G3. Other Individual Rights:	1	2	0	1
MISCELLANEOUS			,	
H1. Estate Planning/Wills/Trusts:	4	1	5	0
H2. Advance Health Care Directives (A	AHCD): 12	5	9	0
H3. Financial Powers of Attorney:	0	4	2	0
H4. Other Miscellaneous:	26	12	10	0
TOTAL CASES OPENED IN C	QUARTER: 283	TOTAL CASES CLOSED IN	QUARTER BY CASE CLO	SED CODE
76772 67626 67 21725 117 6	203		TAL LIMITED TOTAL	
			D. SERVICES REPRESE	NTATION
		75	188	6
TOTAL ESTIMATED CASE V	WORK HOURS SPENT:	1339		
	OUTREACH/COMMUNITY EDI	UCATION ACTIVITIES DATA		
	INFORMATION ON SPECIA	L OUTREACH ACTIVITIES		
Date Location	Type of Outreach Activity	Groups Targeted	d By Est # of	Est.
(If Applicable)		Outreach	People Reached	Hours
07/14/2009 Santa Maria/Santa Barbara/Lompoc	Presentation - Fast	Consumer Debt,	, Elder Abuse	15 3
	CIAL OUTREACH ACTIVITIES		1	
TOTAL ESTIMATED # OF SPECIAL O	UTREACH ACTIVITY HOURS	IN THE QUARTER:	3	
INFORMATI	ON ON COMMUNITY LEGAL E	EDUCATION PROGRAMS/AC	TIVITIES	
Date Location	Topic	Targeted Audier		Est.
(If Applicable)				ints Hours
	Senior Legal Services Project, S including elder abuse preventio			32 2
	Elder Abuse and SLSP Services		ers	10 2
,		, .		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara and San Luis Obispo C

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth AAA Contact Phone: 805-477-7315 AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: Michael Williams Provider Contact Phone: 805-658-2266 Provider Contact Email: msw98488@aol.com

> 285 285

> 539

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 30 13 60-64: Two or More Races: 65-74: 102 136 Caucasian: 25 75-84: 100 African American: 85+: 53 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 285 Asian Indian: **CLIENT GENDER** Cambodian: 95 Male: Chinese: 190 Female: Filipino: 285 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** Korean: 19 Frail/Disabled: Laotian: Homebound: 1 4 Vietnamese: Lives Alone: 123 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 11 0 Samoan: Limited English: 60 Other Asian/Pacific Islander: 0 Rural: 0 Race Unknown/Some Other Race: 63 Greatest Economic Need (Minority): 59 Client Declined to Provide Information: 22 Greatest Economic Need (Non-Minority): 64 285 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 63 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth AAA Contact Phone: 805-477-7315 AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Michael Williams* Provider Contact Phone: *805-658-2266* Provider Contact Email: *msw98488@aol.com*

Provider Contact Name: <i>Michael Williams</i>	Prov	rider Contact Phone: 805-65	Provider Contact Email: ms		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	4	4	0	0	
A3. Other Consumer/Finance:	79	19	20	40	
EMPLOYMENT	K.				
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	19	17	2	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	22	22	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	20	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	21	21	0	0	
F2. Supplemental Security Income (SSI):	22	20	0	2	
F3. Pensions/Retiree Benefits:	14	14	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2009-2010

Quarter: 1

AAA Contact Nar	me: Christine Voth		AAA	Contact Phone: 805-477	7-7315	AAA Contact Email: Chr	ristine.voth@ventura.org
Provider N	lame: Grey Law of Ven	ntura County		Co	unty(ies): Ventura		
Provider Co	ontact Name: Michael W	/illiams	Provi	der Contact Phone: 805-6	558-2266	Provider Contact Email:	msw98488@aol.com
NDIVIDUAL RIGH	ITS						
G1. Immigr	ation/Naturalization:		11	11	0	0	
G2. Elder A	buse/Neglect/Exploitation	n:	2	2	0	0	
G3. Other I	ndividual Rights:		0	0	0	0	
MISCELLANEOUS	3	,		•			
H1. Estate I	Planning/Wills/Trusts:		0	0	0	0	
H2. Advanc	e Health Care Directives	(AHCD):	0	0	0	0	
H3. Financia	al Powers of Attorney:		71	71	0	0	
H4. Other N	Miscellaneous:		0	0	0	0	
тот	TAL CASES OPENED IN	QUARTER:	285	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				221	22	42	
то	TAL ESTIMATED CASE	WORK HOURS	SPENT:	539			
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES I	DATA		
	TOTAL # OF SPI	ECIAL OUTREA	CH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL EST	IMATED # OF SPECIAL	OUTREACH AC	TIVITY HOURS	S IN THE QUARTER:	0		
	INFORMA	TION ON COMM	LINITY I EGAL	EDUCATION PROGRAM	AS/ACTIVITIES		
Date	Location (If Applicable)	Topic		Targeted		Est # of Est. Participants Hours	
	1	Grey Law/Pow	ers of Attorney	seniors		40 7	
07/11/2009			ers of Attorney	seniors		15 4	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui AAA Contact Phone: 213-738-4242 AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: 213-383-4519 ext. 3007 Provider Contact Email: aharper@healthcarerights

83

260

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 21 60-64: Two or More Races: 57 78 65-74: Caucasian: 38 25 75-84: African American: 85+: 13 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 129 Asian Indian: **CLIENT GENDER** Cambodian: 46 Male: Chinese: 83 Female: 3 Filipino: 129 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 9 Korean: 71 Frail/Disabled: Laotian: 0 Homebound: 25 0 Vietnamese: Lives Alone: 51 0 Guamanian: Institutionalized: 6 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 34 0 Other Asian/Pacific Islander: 0 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 28 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 37 129 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 30 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui AAA Contact Phone: 213-738-4242 AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: 213-383-4519 ext. 3007 Provider Contact Email: aharper@healthcarerights

Provider Contact Name: Aileen Harper		Provider Contact Phone: 213-3	Provider Contact Email: aharper@f					
CASES OPENED IN QUARTER	CASES OPENED IN QUARTER			CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Code	:)	(Total Cases Close	ed by Case Closing Code &	Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:	C	0	0	0				
A2. Contracts/Warranties:	C	0	0	0				
A3. Other Consumer/Finance:	C	0	0	0				
EMPLOYMENT		_						
B1. Discrimination:	C	0	0	0				
B2. Other Employment:	С	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	22	8	7	0				
C2. Conservatorship:	107	22	46	0				
C3. Other Family:	C	0	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	0	0	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	0	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0				
E3. Other Housing:	0	0	0	0				
INCOME MAINTENANCE								
F1. Social Security:	0	0	0	0				
F2. Supplemental Security Income (SSI):	0	0	0	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	0	0	0	0				

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and	l Senior Services-C	County of Los Angeles A	IAA		
AAA Contact Name: Carrie Cui	AAA C	ontact Phone: 213-738	-4242	AAA Contact Email: cci	ıi@css.lacounty.gov
Provider Name: Center for Health Care Right	ts	Соц	unty(ies): Los Angel	es	
Provider Contact Name: Aileen Harper	Provid	er Contact Phone: 213-3	83-4519 ext. 3007	Provider Contact Email:	aharper@healthcarerights
INDIVIDUAL RIGHTS		_			
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	129	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		30	53	0	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	0			
OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTR		<u> </u>	0		
TOTAL # OF COMMUNITY LEGAL EDUCATOR TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATOR FOR THE PROPERTY OF THE PROP		<u> </u>	0		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui AAA Contact Phone: 213-738-4242 AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

170 271

1524

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 21 60-64: Two or More Races: 65-74: 63 105 Caucasian: 61 27 75-84: African American: 23 85+: Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 2 Total: 170 Asian Indian: **CLIENT GENDER** Cambodian: 59 Male: Chinese: 111 Female: Filipino: 1 170 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 79 Frail/Disabled: Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 63 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 6 0 Samoan: 32 Limited English: Other Asian/Pacific Islander: 8 2 Rural: Race Unknown/Some Other Race: 1 Greatest Economic Need (Minority): 57 Client Declined to Provide Information: 26 Greatest Economic Need (Non-Minority): 64 170 Total: Greatest Economic Need (Minority Status Unknown): 56 **CLIENT ETHNICITY** 26 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui AAA Contact Phone: 213-738-4242 AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey	Provid	ler Contact Phone: 323-54	Provider Contact Email: vma		
CASES OPENED IN QUARTER		CASE	ES CLOSED IN QUART	ΓER	
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	32	24	7	0	
A2. Contracts/Warranties:	3	4	0	0	
A3. Other Consumer/Finance:	6	5	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0	
C2. Conservatorship:	2	3	1	0	
C3. Other Family:	3	1	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	4	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	7	8	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	1	0	
E3. Other Housing:	5	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	2	0	
F2. Supplemental Security Income (SSI):	4	6	1	0	
F3. Pensions/Retiree Benefits:	0	3	0	0	
F4. Other Income Maintenance:	1	0	1	0	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19	AAA Name:	Community and S	Senior Services-	County of Los Angeles	AAA		
AAA Contact N	lame: Carrie Cui		AAA	Contact Phone: 213-73	8-4242	AAA Contact Emai	: ccui@css.lacounty.gov
Provider	Name: Bet Tzedek	Legal Services		С	ounty(ies): Los Ange	les County	
Provider	Contact Name: Veline	da Mackey	Provi	der Contact Phone: 323	549-5836	Provider Contact E	mail: vmackey@bettzedek.org
INDIVIDUAL RIC	SHTS						
G1. Imm	igration/Naturalization:		1	1	0		0
G2. Elder	Abuse/Neglect/Exploi	tation:	0	2	0		0
G3. Othe	r Individual Rights:	Ĺ	20	3	4		71
MISCELLANEO	US	-					
H1. Estat	e Planning/Wills/Trust	s:	49	25	32		0
H2. Adva	nce Health Care Direct	ives (AHCD):	22	13	17		0
H3. Finar	ncial Powers of Attorne	y:	0	C	0		0
H4. Othe	r Miscellaneous:	Ĺ	7	9	2		0
T	OTAL CASES OPENE	D IN QUARTER:	187	TOTAL CASES CLO	SED IN QUARTER BY (CASE CLOSED CO	DE
		,-		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				130	70	J.	71
٦	TOTAL ESTIMATED C	ASE WORK HOUR	S SPENT:	1524			
		OUTREACH/	COMMUNITY E	DUCATION ACTIVITIES	DATA		
		INFORMA	TION ON SPECI	AL OUTREACH ACTIVI	TIES		
Date	Location	Type of Outro	each Activity	Groups ¹	Targeted By	Est # of Est.	
	(If Applicable)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	Outreac		People Hours	S
						Reached	_
7/15/09	Los Angeles	Estate Planni	•	seniors		20	2
7/17/09	Los Angeles	Estate Planni	ng Basics	seniors		20	2
7/22/09	San Pedro	BTLS Overvie	ew	seniors		20	2
7/22/09	Van Nuys	Know Your R	ights	workers		20	2
TOTAL ES	TOTAL # OF			S IN THE QUARTER:	8		
	INFO	RMATION ON COM	MUNITY LEGAL	EDUCATION PROGRA	MS/ACTIVITIES		
Date	Location (If Applicable)	Topic		Targeted	I Audience	Est # of Est. Participants Hou	rs
7/30/09	Whittier	Estate Planni	ng Basics	seniors		20	2
						· I	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Carrie Cui AAA Contact Phone: 213-738-4242 AAA Contact Email: ccui@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

8/3/09	North Hollywood	Know Your Rights	workers	20	2
8/13/09	Lynwood	Know Your Rights	workers	20	2
8/18/09	North Hollywood	Debtor's Rights	seniors	20	2
9/22/09	Lynwood	BTLS Overview	seniors	20	2
9/26/09	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2009-2010

Quarter: 1

60-64: 65-74: 75-84:

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: 909-891-3901 AAA Contact Name: Paula McGrew AAA Contact Email: pmcgew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services Inc. County(ies): San Bernardino

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

302

359

Race Unknown/Some Other Race: Client Declined to Provide Information:

Total:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

132

3

	Total Units of Service for Quarter (Unit=1 Hour): 1564				
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	63	Two or More Races:	13			
65-74:	127	Caucasian:	232			
75.04.	97	African American	20			

85+:	25	Native Amer
Client Declined to Provide Information:	0	Asian/Pacific

Total:		302
CLIENT GENDER	·	

Male:	118
Female:	184
Total:	302

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: Homebound:

Lives Alone:	135
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	44

CLIENT ETHNICITY

Liliana aria /Lakina ar	70
Hispanic/Latino:	/()
riispariie, Latirio.	, ,

Greatest Economic Need (Minority Status Unknown):

232
38
4
4
0
0
1
1
0
0
0
0
0
2
1

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew AAA Contact Phone: 909-891-3901 AAA Contact Email: pmcgew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services Inc. County(ies): San Bernardino

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

Provider Contact Name: David Anderson	Provid	der Contact Phone: 951-36	88-2536	Provider Contact Email: dan
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	70	55	19	1
A2. Contracts/Warranties:	20	13	1	3
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	17	9	2
C2. Conservatorship:	4	3	0	0
C3. Other Family:	6	4	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	8	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	17	10	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	22	6	0
E3. Other Housing:	8	5	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	10	0	1

Fiscal Year: 2009-2010

Quarter: 1

		AAA (Contact Phone: 909-89	1-3901	AAA Contact Email: pm	cgew@hss.sbcounty.
Provider Name: Inland Counties	s Legal Services	Inc.	Co	ounty(ies): San Berna	rdino	
Provider Contact Name: David Ar	nderson	Provid	der Contact Phone: 951-3	368-2536	Provider Contact Email:	danderson@icls.org
IVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	on:	0	0	0	0	
G3. Other Individual Rights:		12	11	1	0	
CELLANEOUS	_					
H1. Estate Planning/Wills/Trusts:		78	35	43	1	
H2. Advance Health Care Directives	s (AHCD):	14	4	16	0	
H3. Financial Powers of Attorney:		13	4	11	0	
H4. Other Miscellaneous:		7	7	0	0	
TOTAL CASES OPENED I	N QUARTER:	339	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
	,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			AND ADVICE 228	ADD. SERVICES		
TOTAL ESTIMATED CAS	E WORK HOUR	S SPENT:				
TOTAL ESTIMATED CAS			228	121		
TOTAL ESTIMATED CAS	OUTREACH/0	COMMUNITY ED	1386	121		
TOTAL ESTIMATED CAS Date Location	OUTREACH/0	COMMUNITY ED	228 1386 DUCATION ACTIVITIES I AL OUTREACH ACTIVIT Groups T	DATA TIES argeted By		
	OUTREACH/O	COMMUNITY ED	1386 DUCATION ACTIVITIES I	DATA TIES argeted By	10	
Date Location	OUTREACH/O INFORMAT Type of Outre	COMMUNITY ED	1386 DUCATION ACTIVITIES AL OUTREACH ACTIVIT Groups T Outreach	DATA TIES argeted By	Est # of Est. People Hours	
Date Location (If Applicable)	INFORMAT Type of Outre	TON ON SPECIA ach Activity	228 1386 DUCATION ACTIVITIES I AL OUTREACH ACTIVIT Groups T Outreach e training domestic e training domestic	DATA TIES argeted By	Est # of Est. People Hours Reached	
Date Location (If Applicable) 07/15/2009 House of Ruth	INFORMAT Type of Outre	TON ON SPECIA ach Activity ence, elder abuse ence, elder abuse	228 1386 DUCATION ACTIVITIES I AL OUTREACH ACTIVIT Groups T Outreach e training domestic e training domestic	DATA TIES Targeted By violence advocates abuse advocates,	Est # of Est. People Hours Reached 30 2	
Date Location (If Applicable) 07/15/2009 House of Ruth 09/09/2009 Options House 09/09/2009 Trona Senior Center	OUTREACH/O INFORMAT Type of Outre domestic viole Domestic viole Info on ICLS	TION ON SPECIA ach Activity ence, elder abuse ence, elder abuse services	228 1386 DUCATION ACTIVITIES I AL OUTREACH ACTIVIT Groups T Outreach e training domestic e training domestic elders, gr	DATA TIES Targeted By violence advocates abuse advocates,	Est # of Est. People Hours Reached 30 2 10 1	
Date Location (If Applicable) 07/15/2009 House of Ruth 09/09/2009 Options House 09/09/2009 Trona Senior Center	OUTREACH/O INFORMAT Type of Outre domestic viole Domestic viole Info on ICLS	TON ON SPECIA ach Activity ence, elder abuse ence, elder abuse services	228 1386 DUCATION ACTIVITIES I AL OUTREACH ACTIVIT Groups T Outreach e training domestic e training domestic elders, gi seniors S IN THE QUARTER:	DATA TIES argeted By violence advocates abuse advocates, andparents	Est # of Est. People Hours Reached 30 2 10 1	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores AAA Contact Phone: 951-867-3858 AAA Contact Email: JeanetteFlores@co.riverside.

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: David V. Anderson, CPA Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icis.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

173

201

	IN OAGLO OF LIN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	18	Two or More Races:	
65-74:	76	Caucasian:	14:
75-84:	63	African American:	10
85+:	16	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	173	Asian Indian:	(
CLIENT GENDER		Cambodian:	
Male:	59	Chinese:	
Female:	114	Filipino:	
Total:	173	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	47	Laotian:	(
Homebound:	1	Vietnamese:	
Lives Alone:	85	Guamanian:	ĺ
Institutionalized:	1	Hawaijan:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	6	Other Asian/Pacific Islander:	
Rural:	70	Race Unknown/Some Other Race:	1
Greatest Economic Need (Minority):	13	Client Declined to Provide Information:	,
Greatest Economic Need (Non-Minority):	26	Total:	17:
Greatest Economic Need (Minority Status Unknown): 0	i otal.	17.
CLIENT ETHNICITY			
Hispanic/Latino:	24		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores AAA Contact Phone: 951-867-3858 AAA Contact Email: JeanetteFlores@co.riverside.

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: David V. Anderson, CPA Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icis.org

Provider Contact Name: <i>David V. Anderso</i>	on, CPA Prov	vider Contact Phone: 951-3	68-2536	Provider Contact Email: d
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	40	44	3	0
A2. Contracts/Warranties:	12	16	0	1
A3. Other Consumer/Finance:	7	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE	<u></u>			
D1. Medi-Cal/Medicaid:	7	6	0	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING	<u></u>			
E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	4	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	16	2	0
E3. Other Housing:	5	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21 AAA Name: County of Riverside	Office on Agir	ng			
AAA Contact Name: Jeanette Flores	AAA C	Contact Phone: 951-867	-3858	AAA Contact Email: Jea	netteFlores@co.riverside
Provider Name: Inland Counties Legal Services, In	nc.	Соц	unty(ies): Riverside		
Provider Contact Name: David V. Anderson, CPA	Provide	er Contact Phone: 951-3	68-2536	Provider Contact Email:	danderson@icis.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	36	19	19	0	
H2. Advance Health Care Directives (AHCD):	22	5	15	0	
H3. Financial Powers of Attorney:	6	4	4	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN QUARTER:	184	TOTAL CASES CLOSI	ED IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		143	49	9	
TOTAL ESTIMATED CASE WORK HOURS S	SPENT:	543			
OUTREACH/CO	MMUNITY ED	UCATION ACTIVITIES D	ATA		
		_			
TOTAL # OF SPECIAL OUTREAC	H ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT	IVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCA	TION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: (714) 567-7532 AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

<u> </u>	
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

863

786

CLIENT AGE		CLIENT RACE	
60-64:	269	Two or More Races:	6
65-74:	331	Caucasian:	629
75-84:	197	African American:	2
85+:	66	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	863	Asian Indian:	
LIENT GENDER		Cambodian:	
Male:	343	Chinese:	:
Female:	520	Filipino:	1
Total:	863	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	42
Frail/Disabled:	259	Laotian:	
Homebound:	0	Vietnamese:	3:
Lives Alone:	586	Guamanian:	<u></u>
Institutionalized:	6	Hawaiian:	<u> </u>
Suspected Victim of Elder Abuse/Exploitation:	10	Samoan:	(
Limited English:	145	Other Asian/Pacific Islander:	
Rural:	0	Race Unknown/Some Other Race:	4
Greatest Economic Need (Minority):	75	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	185	Total:	863
Greatest Economic Need (Minority Status Unknown	n): 0	rotal.	J 80.
LIENT ETHNICITY			
Hispanic/Latino:	168		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: (714) 567-7532 AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Provider Contact Name: William Wise	Provi	der Contact Phone: (714)	571-5244	Provider Contact Email:	: bwise@
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & L		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					•
A1. Bankruptcy/Debt Collection:	195	143	40	0	
A2. Contracts/Warranties:	29	28	1	0	
A3. Other Consumer/Finance:	23	24	0	0	,
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	39	31	12	0	
FAMILY					_
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	59	39	5	4	
C2. Conservatorship:	12	11	2	0	
C3. Other Family:	31	23	0	1	
HEALTH/COMMUNITY BASED CARE					_
D1. Medi-Cal/Medicaid:	23	12	5	1	
D2. Medicare:	11	8	10	1	
D3. Other Health/Community Based Care:	35	29	10	1	
HOUSING					_
E1. Landlord-Tenant (Subsidized or Private Housing):	104	82	10	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	54	30	0	0	
E3. Other Housing:	31	25	1	0	,
INCOME MAINTENANCE					
F1. Social Security:	22	19	4	0	
F2. Supplemental Security Income (SSI):	26	15	3	3	
F3. Pensions/Retiree Benefits:	12	7	0	0	
F4. Other Income Maintenance:	9	9	0	1	,
		·	·		

Fiscal Year: 2009-2010

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n	rte	

AAA Contact N	ame: Jack Luster		Α	AA Contact Phon	ne: <i>(714) 56</i>	7-7532	AAA Contact	Email: <i>jac</i> l	k.luster@occr.ocgov.com
Provider	Name: Legal Aid Socie	ety of Orange Co				unty(ies): Orange			
Provider (Contact Name: William V	Vise	F	Provider Contact P	Phone: (714)	571-5244	Provider Cont	act Email:	bwise@legal-aid.com
NDIVIDUAL RIG	SHTS	_							
G1. Immi	gration/Naturalization:	<u> </u>	1		1	0		0	
G2. Elder	Abuse/Neglect/Exploitatio	on:	18		12	1		0	
G3. Other	r Individual Rights:		3		1	0		0	
IISCELLANEO	US	_							
H1. Estat	e Planning/Wills/Trusts:		73		68	0		0	
H2. Adva	nce Health Care Directives	(AHCD):	30		28	0		0	
H3. Finan	icial Powers of Attorney:	<u>L</u>	0		0	0	<u> </u>	0	
H4. Other	r Miscellaneous:		23		20	2		0	
	OTAL CASES OPENED IN	N QUARTER:	863	TOTAL CA	ASES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
TC	STAL GAGLO OF LIVED IN								
TC	THE GAGES OF ENER II	,		TOTAL CO		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
TC	THE GAGES OF ENER II	,					REPRESENTA		
			S SPENT:	AND AD	OVICE	ADD. SERVICES	REPRESENTA	TION	
	TOTAL ESTIMATED CASE	E WORK HOURS		2156	OVICE 665	ADD. SERVICES	REPRESENTA	TION	
		E WORK HOURS	ОММИП	2156 Y EDUCATION A	665 665 ACTIVITIES D	ADD. SERVICES 106	REPRESENTA	TION	
1	FOTAL ESTIMATED CASE	E WORK HOURS OUTREACH/C	OMMUNIT	2156	665 ACTIVITIES D	ADD. SERVICES 106 ATA ES	REPRESENTA	TION 15	
	FOTAL ESTIMATED CASE Location	E WORK HOURS	OMMUNIT	2156 Y EDUCATION A	665 665 ACTIVITIES D	ADD. SERVICES 106 ATA ES	REPRESENTA	TION 15	
1	FOTAL ESTIMATED CASE	E WORK HOURS OUTREACH/C	OMMUNIT	2156 Y EDUCATION A	665 ACTIVITIES D CH ACTIVITI Groups Ta	ADD. SERVICES 106 ATA ES	REPRESENTA	TION 15	
1	FOTAL ESTIMATED CASE Location	E WORK HOURS OUTREACH/C	OMMUNIT	2156 Y EDUCATION A	665 ACTIVITIES D CH ACTIVITI Groups Ta	ADD. SERVICES 106 ATA ES	Est # of People	TION 15	
Date	Location (If Applicable)	E WORK HOURS OUTREACH/O INFORMATI Type of Outrea	OMMUNIT	2156 Y EDUCATION A	ACTIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES 106 ATA ES argeted By	Est # of People Reached	TION 15	
Date 9/26/09	Location (If Applicable) Santa Ana Garden Grove	OUTREACH/O INFORMAT Type of Outrea Health Fair Health Fair	ION ON SP ach Activity	2156 Y EDUCATION A ECIAL OUTREAG	CTIVITIES D CH ACTIVITI Groups Ta Outreach Seniors Asain/Paci	ADD. SERVICES 106 ATA ES argeted By	Est # of People Reached	Est. Hours	
Date 9/26/09 9/26/09	Location (If Applicable) Santa Ana Garden Grove TOTAL # OF SP	OUTREACH/C INFORMATI Type of Outrea Health Fair Health Fair PECIAL OUTREA	CH ACTIVI	2156 Y EDUCATION A ECIAL OUTREAG	CH ACTIVITIES D Groups Ta Outreach Seniors Asain/Paci	ADD. SERVICES 106 PATA ES argeted By fic	Est # of People Reached	Est. Hours	
Date 9/26/09 9/26/09	Location (If Applicable) Santa Ana Garden Grove	OUTREACH/C INFORMATI Type of Outrea Health Fair Health Fair PECIAL OUTREA	CH ACTIVI	2156 Y EDUCATION A ECIAL OUTREAG	CH ACTIVITIES D Groups Ta Outreach Seniors Asain/Paci	ADD. SERVICES 106 ATA ES argeted By	Est # of People Reached	Est. Hours	
Date 9/26/09 9/26/09	Location (If Applicable) Santa Ana Garden Grove TOTAL # OF SPECIAL	E WORK HOURS OUTREACH/O INFORMAT Type of Outrea Health Fair Health Fair OUTREACH AC	CH ACTIVITY HO	2156 Y EDUCATION A ECIAL OUTREAG	CH ACTIVITIES D CH ACTIVITI Groups Ta Outreach Seniors Asain/Paci	ADD. SERVICES 106 PATA ES argeted By fic 2 11	Est # of People Reached	Est. Hours	
Date 9/26/09 9/26/09	Location (If Applicable) Santa Ana Garden Grove TOTAL # OF SPECIAL	E WORK HOURS OUTREACH/O INFORMAT Type of Outrea Health Fair Health Fair OUTREACH AC	CH ACTIVITY HO	2156 Y EDUCATION A ECIAL OUTREAG TIES IN THE QUA	CH ACTIVITIES D CH ACTIVITI Groups Ta Outreach Seniors Asain/Paci	ADD. SERVICES 106 ATA ES argeted By fic 2 11 IS/ACTIVITIES	Est # of People Reached 85 200	Est. Hours 5 6	
Date 9/26/09 9/26/09 TOTAL ES	Location (If Applicable) Santa Ana Garden Grove TOTAL # OF SPECIAL INFORMA	E WORK HOURS OUTREACH/C INFORMATI Type of Outrea Health Fair Health Fair PECIAL OUTREA OUTREACH AC	CH ACTIVITY HO	2156 Y EDUCATION A ECIAL OUTREAG TIES IN THE QUA	CH ACTIVITIES D CH ACTIVITI Groups Ta Outreach Seniors Asain/Paci ARTER: N PROGRAM	ADD. SERVICES 106 ATA ES argeted By fic 2 11 IS/ACTIVITIES	Est # of People Reached	Est. Hours 5 6	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact Email: pcorona@seniorlaw-sd.or

> 1133 Total Unduplicated Client Count for Quarter:

> > Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

P
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER

1133

2358

CLIENT AGE		CLIENT RACE	
60-64:	222	Two or More Races:	(
65-74:	403	Caucasian:	999
75-84:	367	African American:	64
85+:	141	Native American/Native Alaskan:	(
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	1133	Asian Indian:	C
CLIENT GENDER		Cambodian:	С
Male:	351	Chinese:	3
Female:	782	Filipino:	19
Total:	1133	Japanese:	6
OTHER CLIENT CHARACTERISTICS		Korean:	2
Frail/Disabled:	392	Laotian:	
Homebound:	10	Vietnamese:	C
Lives Alone:	741	Guamanian:	
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	31		
Rural:	0	Other Asian/Pacific Islander:	9
Greatest Economic Need (Minority):	168	Race Unknown/Some Other Race:	31
Greatest Economic Need (Non-Minority):	457	Client Declined to Provide Information:	
Greatest Economic Need (Minority Status Unknow		Total:	1133
CLIENT ETHNICITY	,.		
Hispanic/Latino:	113		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: Pablo Corona	Pro	vider Contact Phone: 858-5	65-1392 ext. 205	Provider Contact Email: p
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	51	48	3	0
A2. Contracts/Warranties:	66	49	17	0
A3. Other Consumer/Finance:	96	73	23	0
EMPLOYMENT				
B1. Discrimination:	4	4	0	0
B2. Other Employment:	3	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	28	2	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	30	28	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	4	1	0
HOUSING	<u> </u>			
E1. Landlord-Tenant (Subsidized or Private Housing):	54	46	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	0
E3. Other Housing:	107	95	12	0
INCOME MAINTENANCE				
F1. Social Security:	17	14	3	0
F2. Supplemental Security Income (SSI):	21	19	2	0
F3. Pensions/Retiree Benefits:	5	4	1	0
F4. Other Income Maintenance:	33	30	3	0

Fiscal Year: 2009-2010

Quarter: 1

AA Contact Na	ame: <i>Marilyn Driscoll</i>		AAA	Contact Phone:		AAA Contact Email:	
Provider	Name: Elder Law & Advo	ocacy		C	ounty(ies): San Diego)	
Provider C	Contact Name: Pablo Coro	na	Provi	ider Contact Phone: 858	-565-1392 ext. 205	Provider Contact Email	: pcorona@seniorlaw-sd.o
DIVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	C	0	0	
G2. Elder	Abuse/Neglect/Exploitation:		10	10	0	0	
G3. Other	Individual Rights:		177	160	17	0	
SCELLANEOU	JS	_					_
H1. Estate	e Planning/Wills/Trusts:		333	244	89	0	
H2. Advan	nce Health Care Directives (A	AHCD):	11	4	7	0	
H3. Financ	cial Powers of Attorney:		61	32	29	0	
H4. Other	Miscellaneous:		2	2	0	0	
					SED IN OUADTED BY	CASE OLOSED CODE	
ТО	TAL CASES OPENED IN (QUARTER:	1133	TOTAL CASES CLO	SED IN QUARTER BY	MOL CLUGLD CODE	
то	OTAL CASES OPENED IN (QUARTER:	1133	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
то	OTAL CASES OPENED IN C	QUARTER:	1133	TOTAL COUNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL	
	OTAL CASES OPENED IN C	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	OTAL ESTIMATED CASE V	WORK HOUR	S SPENT:	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	OTAL ESTIMATED CASE V	WORK HOURS	S SPENT:	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES	TOTAL LIMITED ADD. SERVICES 221 DATA	TOTAL LEGAL REPRESENTATION	
T	OTAL ESTIMATED CASE \ TOTAL # OF SPE	WORK HOURS OUTREACH/C	S SPENT: COMMUNITY EI ACH ACTIVITIES	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 221 DATA 0	TOTAL LEGAL REPRESENTATION	
T	OTAL ESTIMATED CASE N TOTAL # OF SPECIAL C	WORK HOURS OUTREACH/O CIAL OUTREACH AC	S SPENT: COMMUNITY EI ACH ACTIVITIES CTIVITY HOURS	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 221 DATA 0 0	TOTAL LEGAL REPRESENTATION	
TOTAL ES	TOTAL # OF SPECIAL C	WORK HOURS OUTREACH/O CIAL OUTREACH ACOUTREACH ACOUTREA	S SPENT: COMMUNITY EI ACH ACTIVITIES CTIVITY HOURS	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA	TOTAL LIMITED ADD. SERVICES 221 DATA 0 0 0 MS/ACTIVITIES	TOTAL LEGAL REPRESENTATION 0	
T	OTAL ESTIMATED CASE N TOTAL # OF SPECIAL C	WORK HOURS OUTREACH/O CIAL OUTREACH AC	S SPENT: COMMUNITY EI ACH ACTIVITIES CTIVITY HOURS	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA	TOTAL LIMITED ADD. SERVICES 221 DATA 0 0	TOTAL LEGAL REPRESENTATION	
TOTAL ES	TOTAL # OF SPECIAL CONTROL INFORMATION (If Applicable)	OUTREACH/C CIAL OUTREACH AC OUTREACH AC ION ON COMP	S SPENT: COMMUNITY EI ACH ACTIVITIES CTIVITY HOURS MUNITY LEGAL althcare Directives of Attorney, N	TOTAL COUNSEL AND ADVICE 912 2358 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: LEDUCATION PROGRATION PROGR	TOTAL LIMITED ADD. SERVICES 221 DATA 0 0 0 AMS/ACTIVITIES d Audience	TOTAL LEGAL REPRESENTATION 0	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

444

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 11 60-64: Two or More Races: 30 65-74: Caucasian: 66 25 75-84: African American: 6 7 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 73 Total: Asian Indian: **CLIENT GENDER** Cambodian: 35 Male: Chinese: 38 Female: Filipino: 0 73 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 31 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 26 Other Asian/Pacific Islander: 0 73 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 46 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 11 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 43 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2535 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: Pablo Corona	Provid	er Contact Phone: 760-4 3	39-2535 ext 205	Provider Contact Email:	осо
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	8	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	9	9	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	3	0	0	
D2. Medicare:	2	2	0	0	
D3. Other Health/Community Based Care:	4	4	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	10	10	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	4	4	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Ag	ency on A	Aging			
AAA Contact Name: Rebecca Sanchez	AAA C	Contact Phone: 760-339	-6450	AAA Contact Email: aaa	a24director@co.imperial.ca
Provider Name: Elder Law & Advocacy		Соц	unty(ies): Imperial		
Provider Contact Name: Pablo Corona	Provid	er Contact Phone: 760-4 3	39-2535 ext 205	Provider Contact Email:	pcorona@seniorlaw-sd.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	'
G3. Other Individual Rights:	1	1	0	0	•
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	7	3	4	0	
H2. Advance Health Care Directives (AHCD):	2	0	2	0	
H3. Financial Powers of Attorney:	1	1	0	0	
H4. Other Miscellaneous:	15	14	1	0	•
TOTAL CASES OPENED IN QUARTER:	73	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		66	7	0	•
TOTAL ESTIMATED CASE WORK HOURS SPE	NT:	444			
OUTREACH/COMM	UNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREACH ACTIVIT TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVIT TOTAL # OF COMMUNITY LEGAL EDUCATION PR	Y HOURS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	N HOURS	IN THE QUARTER:	0		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

695

144 452

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 12 60-64: Two or More Races: 65-74: 65 84 Caucasian: 46 33 75-84: African American: 85+: 21 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 144 Asian Indian: **CLIENT GENDER** Cambodian: 56 Male: Chinese: 88 Female: Filipino: 0 144 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 59 Frail/Disabled: Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 46 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 1 0 Samoan: Limited English: 40 5 Other Asian/Pacific Islander: Rural: 0 Race Unknown/Some Other Race: 5 Greatest Economic Need (Minority): 63 Client Declined to Provide Information: 17 Greatest Economic Need (Non-Minority): 61 144 Total: Greatest Economic Need (Minority Status Unknown): 57 **CLIENT ETHNICITY** 16 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey	Provid	ler Contact Phone: (323)	549-5836	Provider Contact Email: vn
CASES OPENED IN QUARTER		CASE	S CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	I by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	9	4	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	1	2	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	13	1	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	6	3	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	1	0
F2. Supplemental Security Income (SSI):	2	2	0	1
F3. Pensions/Retiree Benefits:	0	2	0	1
F4. Other Income Maintenance:	0	0	2	0

Fiscal Year: 2009-2010

Quarter: 1

AA Contact N	Name: Somapun Po	ngquan	AAA	A Contact Phone	e: (213) 25	2-4083	AAA Contact	Email: Son	napun.Pongquan@lacity
Provider	r Name: Bet Tzedek	Legal Services			Cor	unty(ies): Los Angel	es County		
Provider	Contact Name: Velin	da Mackey	Pro	vider Contact Ph	none: (323)	549-5836	Provider Cont	act Email:	vmackey@bettzedek.or
IVIDUAL RIC	GHTS								
G1. Immi	igration/Naturalization	: [1		1	0		0	
G2. Elder	r Abuse/Neglect/Exploi	tation:	0		0	0		0	
G3. Othe	er Individual Rights:		31		5	8		332	
CELLANEO	US								
H1. Estat	te Planning/Wills/Trust	s:	34		14	8		0	
H2. Adva	ance Health Care Direct	tives (AHCD):	7		1	5		0	
H3. Finar	ncial Powers of Attorne	ey:	0		0	0		0	
H4. Othe	er Miscellaneous:		11		7	1		0	
T	OTAL CASES OPENE	D IN QUARTER:	144	TOTAL CA	SES CLOS	ED IN QUARTER BY C	CASE CLOSE	CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD	VICE	ADD. SERVICES	REPRESENTA	TION	
					75	41		336	
1	TOTAL ESTIMATED (CASE WORK HOUR	S SPENT:	695	75	41		336	
1	TOTAL ESTIMATED (695 EDUCATION AC	,			336	
,	TOTAL ESTIMATED (OUTREACH/	COMMUNITY	EDUCATION AC	CTIVITIES D	DATA		336	
		OUTREACH/	COMMUNITY I		CTIVITIES D	PATA ES	Fet # of		
Date	Location (If Applicable)	OUTREACH/	COMMUNITY I	EDUCATION AC	CTIVITIES D	DATA	People	336 Est. Hours	
	Location	OUTREACH/	COMMUNITY I	EDUCATION AC	CTIVITIES DE CHI ACTIVITI	PATA ES		Est.	
	Location	OUTREACH/	COMMUNITY I	EDUCATION AC	CTIVITIES DE CHI ACTIVITI	PATA ES	People	Est.	
Date	Location (If Applicable)	OUTREACH/ INFORMAT Type of Outre	COMMUNITY I TION ON SPEC each Activity ng Basics	EDUCATION AC	CTIVITIES DE H ACTIVITI Groups Ta Outreach	PATA ES	People Reached	Est. Hours	
Date 7/15/09	Location (If Applicable)	OUTREACH/INFORMAT Type of Outre	COMMUNITY I TION ON SPEC each Activity ng Basics ng Basics	EDUCATION AC	CTIVITIES DE H ACTIVITI Groups Ta Outreach seniors	PATA ES	People Reached	Est. Hours	
Date 7/15/09 7/17/09	Location (If Applicable) Los Angeles Los Angeles	OUTREACH/ INFORMAT Type of Outre Estate Plannin Estate Plannin	COMMUNITY I TION ON SPEC each Activity ng Basics ng Basics ew	EDUCATION AC	Groups Ta Outreach seniors seniors	PATA ES	People Reached 20 20	Est. Hours	
7/15/09 7/17/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles San Pedro	OUTREACH/ INFORMAT Type of Outre Estate Plannin Estate Plannin BTLS Overvie	COMMUNITY I TION ON SPEC each Activity ng Basics ng Basics ew	EDUCATION AC	Groups Ta Outreach seniors seniors seniors	PATA ES	People Reached 20 20 20 20	Est. Hours	
7/15/09 7/17/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles San Pedro Van Nuys	OUTREACH/ INFORMAT Type of Outre Estate Plannin Estate Plannin BTLS Overvie	COMMUNITY I TION ON SPEC each Activity ng Basics ng Basics ew ights	EDUCATION AC	Groups Ta Outreach seniors seniors seniors workers	PATA ES	People Reached 20 20 20 20	Est. Hours	
7/15/09 7/17/09 7/22/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles San Pedro Van Nuys	OUTREACH/ INFORMAT Type of Outre Estate Plannii Estate Plannii BTLS Overvie Know Your R	COMMUNITY I TION ON SPECTAGE ACTIVITIES TO MANUAL TO THE TENT OF T	EDUCATION ACCIAL OUTREAC	Seniors seniors seniors workers	ES argeted By	People Reached 20 20 20 20	Est. Hours	
7/15/09 7/17/09 7/22/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles San Pedro Van Nuys TOTAL # OI	OUTREACH/ INFORMAT Type of Outre Estate Plannii Estate Plannii BTLS Overvie Know Your R	COMMUNITY I TION ON SPECE BEACH Activity Ing Basics Ing Basics Bew Ights ACH ACTIVITIE CTIVITY HOUR	EDUCATION ACCIAL OUTREACCES IN THE QUARS IN THE QUARS IN THE QUARS	Groups Ta Outreach seniors seniors seniors workers RTER:	DATA ES argeted By	People Reached 20 20 20 20	Est. Hours	
7/15/09 7/17/09 7/22/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles San Pedro Van Nuys TOTAL # OI	OUTREACH/ INFORMAT Type of Outre Estate Planni Estate Planni BTLS Overvie Know Your R F SPECIAL OUTREACH A	COMMUNITY I TION ON SPECE BEACH Activity Ing Basics Ing Basics Bew Ights ACH ACTIVITIE CTIVITY HOUR	EDUCATION ACCIAL OUTREACCES IN THE QUARS IN THE QUARS IN THE QUARS	Groups Ta Outreach seniors seniors seniors workers RTER:	ES argeted By 4 8 IS/ACTIVITIES	People Reached 20 20 20 20 20 Est # of	Est. Hours 2 2 2 2 2	
7/15/09 7/17/09 7/22/09 7/22/09 TOTAL ES	Location (If Applicable) Los Angeles Los Angeles San Pedro Van Nuys TOTAL # OI STIMATED # OF SPEC	OUTREACH/ INFORMAT Type of Outre Estate Plannin Estate Plannin BTLS Overvie Know Your R F SPECIAL OUTREACH AN CIAL OUTREACH AN RMATION ON COM	COMMUNITY I TION ON SPECE BEACH Activity Ing Basics Ing Basics Bew Ights ACH ACTIVITIE CTIVITY HOUR	EDUCATION ACCIAL OUTREACCES IN THE QUARS IN THE QUARS IN THE QUARS	Seniors Seniors Seniors Workers RTER: PROGRAM	ES argeted By 4 8 IS/ACTIVITIES	People Reached 20 20 20 20 20	Est. Hours 2 2 2 2 2	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

8/3/09	North Hollywood	Know Your Rights	workers	20	1
8/13/09	Lynwood	Know Your Rights	workers	20	
8/18/09	North Hollywood	Debtor's Rights	seniors	40	
9/22/09	Lynwood	BTLS Overview	seniors	20	
9/26/09	Van Nuys	Know Your Rights	workers	20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project, Inc. County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson Provider Contact Phone: 707-263-4703 Provider Contact Email: noraj@seniorlawproject.o

181

209

323

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	34	Two or More Races:	3
65-74:	76	Caucasian:	176
75-84:	39	African American:	0
85+:	32	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	181	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	64	Chinese:	0
Female:	117	Filipino:	0
Total:	181	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	91	Laotian:	0
Homebound:	1	Vietnamese:	0
Lives Alone:	102	Guamanian:	0
Institutionalized:	9	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Samoan:	0
Limited English:	3	Other Asian/Pacific Islander:	1
Rural:	109		
Greatest Economic Need (Minority):	4	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	117	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknown		Total:	181
CLIENT ETHNICITY	,		
Hispanic/Latino:	3		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project, Inc. County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson Provider Contact Phone: 707-263-4703 Provider Contact Email: noraj@seniorlawproject.o

Provider Contact Name: Nora Johnson	Provid	er Contact Phone: 707-2	63-4703	Provider Contact Email: <i>I</i>
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	33	34	0	0
A2. Contracts/Warranties:	13	13	1	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT	<u> </u>			
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	3	1	0	0
C3. Other Family:	4	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	27	25	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	29	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	43	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project, Inc. County(ies): Lake and Mendocino Counties

Provider Contact Email: noraj@seniorlawproject.o

Provider Contact Phone: 707-263-4703 Provider Contact Name: Nora Johnson **INDIVIDUAL RIGHTS** 0 0 G1. Immigration/Naturalization: 0 G2. Elder Abuse/Neglect/Exploitation: 5 4 0 1 G3. Other Individual Rights: 14 14 0 **MISCELLANEOUS** 11 H1. Estate Planning/Wills/Trusts: 14 0 H2. Advance Health Care Directives (AHCD): 1 2 0 0 H3. Financial Powers of Attorney: 8 8 0 0 H4. Other Miscellaneous: 1 2 0 TOTAL CASES OPENED IN QUARTER: 215 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 3 206

TOTAL ESTIMATED CASE WORK HOURS SPENT:

243

		OUTREACH/COMMUNITY EDUCATION	ON ACTIVITIES DATA		
		INFORMATION ON SPECIAL OUT	REACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
7/10/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3
7/21/09	Lakeport	MDT	Elders/Disabled	4	2
7/22/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2
7/24/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3.5
8/5/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	2
8/5/09	Ukiah	Elder Abuse Coalition	Elders/Disabled	6	2
8/26/09	Clearlake	IHSS Advisory Board	Elders/Disabled	1500	2
9/2/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	3.5
9/23/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2

Fiscal Year: 2009-2010

Quarter: 1

AA Contact N	lame:	AAA Coi	ntact Phone:	AAA Contact Email:	
Provider	Name: Senior Law	Project, Inc.	County(ies): Lake	and Mendocino Counties	
Provider (Contact Name: Nora	Johnson Provider	Contact Phone: 707-263-4703	Provider Contact Email: noraj@senio	rlawproject.o
D .	INFO! Location	RMATION ON COMMUNITY LEGAL ED Topic	DUCATION PROGRAMS/ACTIVITIES Targeted Audience	Est # of Est. Participants Hours	
Б.,				Est # of Est.	
Date	(If Applicable)				

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services County(ies): Sonoma

Provider Contact Name: Barbara J. Swary Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

368

658

Total Unduplicated Client Count for Quarter: 320

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

IN CASES OFEN		
56		5
		277
		3
		0
	,	U
		1
320		1
93		0
227		0
320	·	0
	•	0
53		0
5		0
81		0
3		0
4		
2		0
86		0
15		20
119		14
vn): 2	l otal:	320
5		
	56 102 93 34 35 320 320	African American: African American: Native American/Native Alaskan: Asian/Pacific Islander Asian Indian: Cambodian: Chinese: Filipino: Japanese: Korean: Laotian: Vietnamese: Guamanian: Hawaiian: Samoan: Other Asian/Pacific Islander: Race Unknown/Some Other Race: Client Declined to Provide Information: Total:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services County(ies): Sonoma

Provider Contact Name: Barbara J. Swary Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) Cases Closed by Case Closing Code & Legal Problem Code)	Provider Contact Name: Barbara J. Swary	Provid	der Contact Phone: 707-5	25-0143	Provider Contact Email: b
Advice (CA) Services (LAS) Representation (LR)					
A1. Bankruptcy/Debt Collection: 7 7 1 0 0 A2. Contracts/Warranties: 3 2 1 1 0 A3. Other Consumer/Finance: 28 15 2 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 B2. Other Employment: 0 1 0 0 0 0 B2. Other Employment: 0 0 1 0 0 0 B3. Other Consumer/Finance: 0 0 0 0 0 0 B4. Other Employment: 0 0 0 0 0 0 0 B5. Other Employment: 0 0 0 0 0 0 0 B5. Other Employment: 0 0 0 0 0 0 0 B6. Other Employment: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Other Family: 0 0 0 0 0 0 0 B7. Description: 0 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Health/Community Based Care: 0 0 0 0 0 B7. Other Housing: 0 0 0 0 0 B7. Supplemental Security: 0 0 0 0 B7. Supplemental Security Income (SSI): 0 0 0 0 B7. Supplemental Security Income (SSI): 0 0 0 0 B7. Supplemental Security Income (SSI): 0 0 0 0					
A2. Contracts/Warranties: 3 2 1 0 0 A3. Other Consumer/Finance: 28 15 2 0 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 B2. Other Employment: 0 1 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 C3. Other Family: 4 4 4 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 27 22 5 0 0 0 D2. Medicare: 3 2 0 0 0 D3. Other Health/Community Based Care: 4 2 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0 0 Foreclosure/Reverse Mortgages: 20 0 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 0 F3. Pensions/Retiree Benefits: 2 0 0 0 F3. Pensions/Retiree Benefits: 2 0 0 0	CONSUMER/FINANCE				_
A3. Other Consumer/Finance: 28 15 2 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 B2. Other Employment: 0 1 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 C3. Other Family: 4 4 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 27 22 5 0 0 0 D2. Medicare: 3 2 0 0 0 D3. Other Health/Community Based Care: 4 2 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 7 0 0 0 Foreclosure/Reverse Mortgages: 22 11 2 0 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 F3. Pensions/Retiree Benefits: 2 0 0 F3. Pensions/Retiree Benefits: 2 0 0	A1. Bankruptcy/Debt Collection:	7	7	1	0
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	3	2	1	0
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	28	15	2	0
B2. Other Employment:	EMPLOYMENT				
C1. Divorce/Custody/Visitation/Support/	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 C2. Conservatorship: 2 2 0 0 C3. Other Family: 4 4 4 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 27 22 5 0 D2. Medicare: 3 2 0 0 D3. Other Health/Community Based Care: 4 2 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 9 7 0 0 E3. Other Housing: 22 11 2 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	B2. Other Employment:	0	1	0	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: E3. Other Housing: E3. Other Housing: E4. Social Security: F5. Supplemental Security Income (SSI): F6. Pensions/Retiree Benefits: C2. Conservatorship: 2 2 2 2 0 0 0 0 0 0 0 0 0 0 0 0	FAMILY				
C3. Other Family:		0	0	0	0
D1. Medi-Cal/Medicaid: 27	C2. Conservatorship:	2	2	0	0
D1. Medi-Cal/Medicaid: 27 22 5 0 D2. Medicare: 3 2 0 0 D3. Other Health/Community Based Care: 4 2 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 9 7 0 0 E3. Other Housing: 22 11 2 0 INCOME MAINTENANCE 9 12 8 2 0 F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	C3. Other Family:	4	4	0	0
D2. Medicare:	HEALTH/COMMUNITY BASED CARE				
D3. Other Health/Community Based Care: 4 2 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0 0 E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: 9 7 0 0 0 0 E3. Other Housing: 22 11 2 0 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0 0	D1. Medi-Cal/Medicaid:	27	22	5	0
HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0	D2. Medicare:	3	2	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): 9 6 4 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 9 7 0 0 E3. Other Housing: 22 11 2 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	D3. Other Health/Community Based Care:	4	2	0	0
Private Housing): 9 7 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 9 7 0 0 E3. Other Housing: 22 11 2 0 INCOME MAINTENANCE F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	HOUSING				
Foreclosure/Reverse Mortgages: E3. Other Housing: 22 11 2 0 INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: 2 10 11 2 0 0 0		9	6	4	0
INCOME MAINTENANCE F1. Social Security:		9	7	0	0
F1. Social Security: 12 8 2 0 F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	E3. Other Housing:	22	11	2	0
F2. Supplemental Security Income (SSI): 16 1 12 0 F3. Pensions/Retiree Benefits: 2 3 0 0	INCOME MAINTENANCE				
F3. Pensions/Retiree Benefits: 2 3 0 0	F1. Social Security:	12	8	2	0
	F2. Supplemental Security Income (SSI):	16	1	12	0
F4. Other Income Maintenance: 7 6 0 0	F3. Pensions/Retiree Benefits:	2	3	0	0
	F4. Other Income Maintenance:	7	6	0	0

Fiscal Year: 2009-2010

Quarter: 1 **PSA: 27** AAA Name: Sonoma County Area Agency on Aging AAA Contact Name: Susan Alesi AAA Contact Email: Susan Alesi AAA Contact Phone: 707-565-5984 Provider Name: Council on Aging Senior Legal Services County(ies): Sonoma Provider Contact Email: bswary@councilonaging. Provider Contact Name: Barbara J. Swary Provider Contact Phone: 707-525-0143 **INDIVIDUAL RIGHTS** 0 G1. Immigration/Naturalization: 0 2 0 G2. Elder Abuse/Neglect/Exploitation: 3 0 G3. Other Individual Rights: 5 0 **MISCELLANEOUS** 54 135 42 H1. Estate Planning/Wills/Trusts: 83 24 31 H2. Advance Health Care Directives (AHCD): 0 20 35 93 H3. Financial Powers of Attorney: 0 48 15 H4. Other Miscellaneous: 12 525 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 207 161

TOTAL ESTIMATED CASE WORK HOURS SPENT:

658

		OUTREACH/COMMUNITY EDUCATION A	CTIVITIES DATA		
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Es People Ho Reached	st. ours
3 Tues	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	7
3 Tues (PM)	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	4	4
3 Mon	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	11	10
Offered	Sebastopol Senior Center	Walk in legal clinic (paralegal)	Seniors	16	19
Offered	Healdsburg Senior Center	Walk in legal clinic (paralegal)	Seniors	0	1
7/2 7/9 7/2	Petaluma PEP Housing	Scheduled limited legal clinic (paralegal)	Seniors	64	27

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: Susan Alesi

Provider Name: Council on Aging Senior Legal Services County(ies): Sonoma

Provider Contact Name: Barbara J. Swary Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

	INFORM	NATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIES		
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of E Participants H	st. Hours
7/09	Sonoma County	Article SST: Gifting to Care Givers in estate plan	Seniors	13000	2
7/2/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	30	1
7/9/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	40	1
7/16/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	5	2
8/09	Pet PEP Housing	Residential Newsletter: Using COA Legal	Seniors	4	1
8/09	SR-Superior Ct.	Elder Protection Ct. Mtg	COA Staff / Elder Agencies	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612x13 AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

272

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 81

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 29 60-64: Two or More Races: 55 65-74: 41 Caucasian: 13 19 75-84: African American: 85+: 1 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 84 Asian Indian: **CLIENT GENDER** Cambodian: 31 Male: Chinese: 53 Female: Filipino: 3 84 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 34 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 28 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 5 Other Asian/Pacific Islander: 0 1 Rural: Race Unknown/Some Other Race: 6 Greatest Economic Need (Minority): 13 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 9 84 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 6

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612x13 AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER	Provider Contact Name: Robert Stalker/Angela Creer		Provider Contact Phone: 707-6	43-0054	Provider Contact Email: V	/allejo-o
Counsel and Advice (CA) Counsel and Advice (CA) Representation (LR)						
Advice (CA) Services (LAS) Representation (LR)	(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)	
A1. Bankruptcy/Debt Collection: 17						
A2. Contracts/Warranties: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	CONSUMER/FINANCE					
A3. Other Consumer/Finance:	A1. Bankruptcy/Debt Collection:	1	17	1	0	
### EMPLOYMENT ### B1. Discrimination:	A2. Contracts/Warranties:		0	0	0	
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:		4 4	1	0	
B2. Other Employment:	EMPLOYMENT	-				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	B1. Discrimination:		0	0	0	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 5 1 5 0 C2. Conservatorship: 0 0 0 0 C3. Other Family: 8 0 8 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 2 1 0 0 D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 1 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 23 25 2 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 12 8 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 2 1 1 0 F2. Supplemental Security Income (SSI): 0 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0 0	B2. Other Employment:		0	0	0	
Grandparents Rights: C2. Conservatorship: C3. Other Family: B8 0 0 8 0 C4. Other Family: C5. Medi-Cal/Medicaid: C6. D2. Medicare: C7. D3. Other Health/Community Based Care: C8. D4. D5. Other Health/Community Based Care: C8. D6. D6. D7. D7. D7. D7. D7. D7. D7. D7. D7. D7	FAMILY					
C3. Other Family: Based Care D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D4. Medicare: D5. Medicare: D6. O D7. O D8. Other Health/Community Based Care: D7. Other Housing D7. Other Housing			5 1	5	0	
D1. Medi-Cal/Medicaid:	C2. Conservatorship:		0	0	0	
D1. Medi-Cal/Medicaid: 2 1 0 0 D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 1 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 23 25 2 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 12 8 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 2 1 1 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0	C3. Other Family:		8 0	8	0	
D2. Medicare: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	HEALTH/COMMUNITY BASED CARE					
D3. Other Health/Community Based Care: 1 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 23 25 2 0 0 Private Housing): 4 8 0 0 0 E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: 5 0 0 0 0 0 0 E3. Other Housing: 0 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 2 1 1 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0	D1. Medi-Cal/Medicaid:	2	2 1	0	0	
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E4. Social Security: E5. Supplemental Security Income (SSI): E5. Supplemental Security Income (SSI): E6. Supplemental Security Income (SSI): E7. Supplemental Security Inco	D2. Medicare:	(0	0	0	
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3	D3. Other Health/Community Based Care:	1	1 0	0	0	
Private Housing): 12 8 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 12 8 0 0 E3. Other Housing: 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 2 1 1 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0	HOUSING					
Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		23	3 25	2	0	
INCOME MAINTENANCE F1. Social Security: 2 1 1 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0		12	2 8	0	0	
F1. Social Security: 2 1 1 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	E3. Other Housing:		0	0	0	
F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	INCOME MAINTENANCE					
F3. Pensions/Retiree Benefits: 0 0 0	F1. Social Security:	2	2	1	0	
	F2. Supplemental Security Income (SSI):		0	0	0	
F4. Other Income Maintenance: 3 1 1 0	F3. Pensions/Retiree Benefits:	(0	0	0	
	F4. Other Income Maintenance:	3	3 1	1	0	

Fiscal Year: 2009-2010

Quarter: 1

SA: 28 AAA Nam	ne: Napa and Soland	o County AA	AA					
A Contact Name: Terry Steff	ien –		AAA Contact Phone	e: 707-644-	6612x13	AAA Contact	Email: terr	yann @aans.org
Provider Name: Legal Se	rvices of Northern Ca	alifornia		Cou	nty(ies): Solano Co	unty		
Provider Contact Name: Ro	bert Stalker/Angela	Creer	Provider Contact Ph	none: 707-6 4	13-0054	Provider Cont	tact Email:	Vallejo-office@lsnc.n
VIDUAL RIGHTS								
G1. Immigration/Naturalizati	on:	0		0	0		0	
G2. Elder Abuse/Neglect/Exp	oloitation:	0		0	0		0	
G3. Other Individual Rights:	Ī	3		1	0		0	
CELLANEOUS								
H1. Estate Planning/Wills/Tr	usts:	2		2	0		0	
H2. Advance Health Care Dir	ectives (AHCD):	0		0	0		0	
H3. Financial Powers of Atto	rney:	0		0	0		0	
H4. Other Miscellaneous:	[2		1	1		0	
	NED IN QUARTER:	84	TOTAL CA	SES CLOSE	D IN QUARTER BY C	ASE CLOSE	D CODE	
TOTAL CASES OPE								
TOTAL CASES OPE	,		TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LEG	GAL	
TOTAL CASES OPE	,		TOTAL COL AND ADV	VICE	ADD. SERVICES	REPRESENTA	ATION	
TOTAL CASES OPE	,	,				REPRESENTA		
	D CASE WORK HOUI	RS SPENT:	AND AD	VICE	ADD. SERVICES	REPRESENTA	ATION	
	D CASE WORK HOUI		AND ADV	VICE 61	ADD. SERVICES 20	REPRESENTA	ATION	
	D CASE WORK HOUI	H/COMMUNI	235 TY EDUCATION AC	61 CTIVITIES D	ADD. SERVICES 20 ATA	REPRESENTA	ATION	
TOTAL ESTIMATE	D CASE WORK HOUI OUTREACH INFORMA	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	61 CTIVITIES DA	ADD. SERVICES 20 ATA ES	REPRESENTA	ATION 0	
TOTAL ESTIMATED Date Location	D CASE WORK HOUI OUTREACH INFORMA	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	61 CTIVITIES D	ADD. SERVICES 20 ATA ES	REPRESENTA Est # of	ATION	
TOTAL ESTIMATE	D CASE WORK HOUI OUTREACH INFORMA	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	61 CTIVITIES D. CH ACTIVITIES Groups Ta	ADD. SERVICES 20 ATA ES	REPRESENTA	ATION 0	
TOTAL ESTIMATED Date Location	O CASE WORK HOUI OUTREACH INFORMA Type of Out	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	61 CTIVITIES D. CH ACTIVITIES Groups Ta	ADD. SERVICES 20 ATA ES	Est # of People	Est. Hours	
Date Location (If Applicable)	OUTREACH INFORMA Type of Outreach Outreach	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	Groups Tar Outreach	ADD. SERVICES 20 ATA ES	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 7/1/09 Vallejo Senior C	OUTREACH INFORMA Type of Outreach Center Outreach Center Outreach	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	Groups Ta Outreach	ADD. SERVICES 20 ATA ES	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 7/1/09 Vallejo Senior C 8/5/09 Vallejo Senior C	OUTREACH INFORMA Type of Outreach Center Outreach Center Outreach Center Outreach Center Outreach	H/COMMUNI	235 TY EDUCATION ACCEPECIAL OUTREACE	Groups Tar Outreach Seniors Seniors	ADD. SERVICES 20 ATA ES	Est # of People Reached	Est. Hours	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612x13 AAA Contact Email: terryann@aans.org

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Creer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

8/13/09	Solano County	Discussion on Senior Issues	Vallejo Senior Roundtable	9	
8/19/09	Solano County	Discussion Senior Issues including Senior Abuse	FAST	20	
9/4/09	Solano County	Prep & meetings to discuss Senior Issues in Solano County	Senior Coalition	9	
9/13/09	Solano County	Discussion Senior Issues including senior Abuse	FAST	20	
9/9/09	Vallejo Public Access television - VCTV	Guest on "Seniors Today" discussed LSNC services, housing, financial abuse, etc.	Solano Seniors		
Weekly	Vallejo LSNC Office	About 13 clinics on how to respond to Unlawful Detainer eviction papers	Solano and low income tenants	20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 19

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612 x13 AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

396

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 20 50 65-74: Caucasian: 20 75-84: African American: 85+: 9 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 54 Asian Indian: **CLIENT GENDER** Cambodian: 23 Male: Chinese: 31 Female: Filipino: 1 54 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 26 Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 23 0 Guamanian: 15 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: Other Asian/Pacific Islander: 0 2 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 54 Total: Greatest Economic Need (Minority Status Unknown): 16 **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612 x13 AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

Provider Contact Name: <i>Kristi Lesnewich</i>	Provi	der Contact Phone: 707-25	59-0579	Provider Contact Email: kles
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	14	0	3	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0
		·		

Fiscal Year: 2009-2010

Quarter: 1 **PSA: 28** AAA Name: Napa and Solano County AAA AAA Contact Phone: 707-644-6612 x13 AAA Contact Email: terryann@aaans.org AAA Contact Name: Terry Steffen Provider Name: Legal Aid of Napa Valley County(ies): Napa Provider Contact Email: klesnewich@legalaidnapa Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 **INDIVIDUAL RIGHTS** 0 0 G1. Immigration/Naturalization: 0 3 1 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** 2 5 H1. Estate Planning/Wills/Trusts: 11 H2. Advance Health Care Directives (AHCD): 1 0 3 0 3 H3. Financial Powers of Attorney: 4 0 0 H4. Other Miscellaneous: 3 4 1 TOTAL CASES OPENED IN QUARTER: 57 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 17 10 354 TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours		
7/2/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	8	1		
7/9/09	County Council Office	Commission on Aging	Senior Svcs Providers	10	1		
7/15/09	Hospice of Napa Valley	Health Aging Population Initiative	Senior Service Providers	14	2.5		
7/20/09	DA's Office	Commission on Aging	Senior Svcs Provider	9	1		
7/27/09	Supervisors	Commission on Aging	Senior Service Providers/Seniors	20	2.5		
8/10/09	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	7	1		
8/12/09	Napa County Fair	In Home Support Services	Seniors	100	4		
8/21/09	Hopics of Napa Valley	Healthy Aging Population Initiative	Senior Svcs Providers	16	2		
8/24/09	County Council Office	Commission on Aging	Senior Svcs Providers	8	1		
8/24/09	St. Helena	Commission on Aging	Senior Svcs Providers/Seniors	29	3		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Steffen AAA Contact Phone: 707-644-6612 x13 AAA Contact Email: terryann@aaans.org

Provider Name: Legal Aid of Napa Valley

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

9/9/09	First Start	Healthy Aging Population Initiative	Senior Svcs Providers	15	2.5
9/16/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	4	
9/18/09	Hospice of Napa Valley	In Home Support Svcs	Seniors/Providers	9	
9/28/09	Board of Supervisors	Commission on Aging	Senior Svcs Providers/Seniors	19	
9/29/09	Board of Supervisors	Commission on Aging	Providers/Seniors/Board of Supervisors	30	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours		
7/31/09	Napa Senior Center	Surviving Today's Economy: Resources for Seniors	Seniors and other Senior Svcs Providers	120 13.		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda AAA Contact Phone: 530-621-6136 AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana B. Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

657

631

1160

CLIENT AGE		CLIENT RACE	
60-64:	112	Two or More Races:	0
65-74:	260	Caucasian:	639
75-84:	199	African American:	0
85+:	73	Native American/Native Alaskan:	2
Client Declined to Provide Information:	13	Asian/Pacific Islander	
Total:	657	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	260	Chinese:	2
Female:	397	Filipino:	0
Total:	657	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	78	Laotian:	0
Homebound:	33	Vietnamese:	1
Lives Alone:	256	Guamanian:	0
Institutionalized:	5	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	40	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	657	Race Unknown/Some Other Race:	10
Greatest Economic Need (Minority):	5	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	294	Total:	
Greatest Economic Need (Minority Status Unknown):	: 0	rotal.	657
CLIENT ETHNICITY			
Hispanic/Latino:	9		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda AAA Contact Phone: 530-621-6136 AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana B. Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: diana.steele@edcgov.us

Provider Contact Name: <i>Diana B. Steele</i>	Prov	ider Contact Phone: 530-62	21-6154	Provider Contact Email: dia
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	46	36	9	0
A2. Contracts/Warranties:	16	10	2	1
A3. Other Consumer/Finance:	47	27	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	5	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	23	13	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	41	34	1	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	8	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	14	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	29	12	0
E3. Other Housing:	31	19	6	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	11	5	3	0
F4. Other Income Maintenance:	7	3	0	0

Fiscal Year: 2009-2010

Quarter: 1

Quarter. 1						
PSA: 29 AAA Name: El Dorado Count	y Area Agency on	n Aging				
AAA Contact Name: Miguel Miranda	AAA C	Contact Phone: 530-621	-6136	AAA Contact Email: mig	uel.miranda@edcgov.us	
Provider Name: Senior Legal Services		Co	unty(ies): El Dorado	County		
Provider Contact Name: Diana B. Steele	Provid	er Contact Phone: 530-621-6154 Provider Contact Email: dian			diana.steele@edcgov.us	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	27	10	5	4		
G3. Other Individual Rights:	6	6	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	206	38	108	0		
H2. Advance Health Care Directives (AHCD):	125	10	75	0		
H3. Financial Powers of Attorney:	133	17	64	0		
H4. Other Miscellaneous:	30	16	11	0		
TOTAL CASES OPENED IN QUARTER:	864	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE		
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		309	316	6		
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	1160				
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES	DATA			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0						

	INFORM	ATION ON COMMUNITY LEGAL EDUCATION	ON PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
7/16/2009	Diamond Springs Mobile Home Park	Trust/Wills/Probate	Seniors	25
7/21/2009	Senior Center Placerville	Scams/Fraud	Seniors	20 2
8/15/2009	Episcopal Church Placerville	Estate Planning	Seniors	20
8/18/2009	Placerville Senior Center	Reverse Mortgage	Seniors	24
9/14/2009	Marshal Auzillary- Placerville	Senior Legal Services (General)	Seniors	50 4
9/15/2009	Placerville Senior Center	Financial Options for Long Term Care	Seniors	25

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda AAA Contact Phone: 530-621-6136 AAA Contact Email: miguel.miranda@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Email: diana.steele@edcgov.us Provider Contact Name: Diana B. Steele Provider Contact Phone: 530-621-6154

7

El Dorado Hills Senior 9/21/2009 Senior Legal Issues Seniors 15 Center

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance County(ies): Stanislaus

Provider Contact Name: Richard Cardozo Provider Contact Phone: (209) 577-3814 Provider Contact Email: rcardozo@crla.org

643

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 45 60-64: Two or More Races: 38 65-74: 86 Caucasian: 19 75-84: African American: 6 85+: 6 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 108 Asian Indian: **CLIENT GENDER** Cambodian: 40 Male: Chinese: Female: 68 Filipino: 0 108 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 8 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 26 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: Other Asian/Pacific Islander: 2 13 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 10 Greatest Economic Need (Non-Minority): 15 108 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance County(ies): Stanislaus

Provider Contact Name: Richard Cardozo Provider Contact Phone: (209) 577-3814 Provider Contact Email: rcardozo@crla.org

Provider Contact Name: <i>Richard Cardozo</i>	Prov	ider Contact Phone: (209)	577-3814	Provider Contact Email: ro
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	13	8	0
A2. Contracts/Warranties:	3	1	1	0
A3. Other Consumer/Finance:	9	3	2	0
EMPLOYMENT				·
B1. Discrimination:	4	1	0	0
B2. Other Employment:	1	1	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	13	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	3	4	1
E3. Other Housing:	9	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

Fiscal Year: 2009-2010

Quarter: 1

	AAA	Contact Phone: 209-525	-4612	AAA Contact Email	: lowel@stancounty.co	
Provider Name: California F	Rural Legal Assista	nce	Co	unty(ies): <i>Stanislaus</i>	;	
Provider Contact Name: Richa	ard Cardozo	Provi	der Contact Phone: (209)	577-3814	Provider Contact En	mail: <i>rcardozo@crla.o</i> .
VIDUAL RIGHTS						
G1. Immigration/Naturalization	ı:	0	0	0		0
G2. Elder Abuse/Neglect/Explo	itation:	0	1	0		0
G3. Other Individual Rights:		1	0	0		0
CELLANEOUS						
H1. Estate Planning/Wills/Trust	ts:	4	2	0		0
H2. Advance Health Care Direc	tives (AHCD):	0	0	0		0
H3. Financial Powers of Attorne	ey:	0	0	0		0
H4. Other Miscellaneous:		2	1	0		0
TOTAL CASES OPEN	ED IN QUARTER:	108	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED COL	DE
	,_		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			45	25		4
TOTAL ESTIMATED	CASE WORK HOUR	RS SPENT:	563			
			DUCATION ACTIVITIES D	ATA		
	COTILACIT	COMMONT I L				
	INFORMA	TION ON OPEON				
			AL OUTREACH ACTIVIT	ES		
Date Location (If Applicable)	INFORMA Type of Outre		AL OUTREACH ACTIVIT		Est # of Est. People Hours Reached	
		each Activity	AL OUTREACH ACTIVIT	ES	People Hours	3
(If Applicable)	Type of Outre	each Activity	AL OUTREACH ACTIVIT Groups Ta Outreach	ES	People Hours Reached	_
(If Applicable) 7/16/09 Hughson	Type of Outre	each Activity r Luncheon ns Fair	AL OUTREACH ACTIVIT Groups Ta Outreach Seniors	ES	People Hours Reached 20	3

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance County(ies): Stanislaus

Provider Contact Name: Richard Cardozo Provider Contact Phone: (209) 577-3814 Provider Contact Email: rcardozo@crla.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

2

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

177

170

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 284

		NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	25	Two or More Races:	0
65-74:	82	Caucasian:	155
75-84:	54	African American:	19
85+:	16	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	177	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	68	Chinese:	0
Female:	109	Filipino:	1
Total:	177	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	10	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	73	Guamanian:	0
Institutionalized:	0	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Samoan:	0
Limited English:	24	Other Asian/Pacific Islander:	0
Rural:	34	•	0
Greatest Economic Need (Minority):	41	Race Unknown/Some Other Race: Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	79		0
Greatest Economic Need (Minority Status Unknow	/n): 0	Total:	177
CLIENT ETHNICITY			
Hispanic/Latino:	52		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

Provider Contact Name: Roland Kelly	Provid	der Contact Phone: 209-7	23-5466	Provider Contact Email:
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	23	16	5	0
A3. Other Consumer/Finance:	13	10	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	2	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	7	7	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	3	3	0	0

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31 AAA Name: AAA Merced County Sen AAA Contact Name: Jaz Chima		ce Center Contact Phone: 209-385	7550 Ev4 4540	AAA Contact Empil: inh	ima@baa aa maraad aa u
Provider Name: Central California Legal Services	AAA		unty(ies): Merced	AAA Contact Email. Jen	ima@hsa.co.merced.ca.us
Provider Contact Name: Roland Kelly	Provid	der Contact Phone: 209-7		Provider Contact Email:	rkelly@centralcallegal.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0	
G3. Other Individual Rights:	3	3	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	31	0	31	0	
H2. Advance Health Care Directives (AHCD):	16	0	16	0	
H3. Financial Powers of Attorney:	6	3	3	0	
H4. Other Miscellaneous:	18	12	6	0	
TOTAL CASES OPENED IN QUARTER:	177	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		108	62	0	
TOTAL ESTIMATED CASE WORK HOURS SPEN	IT:	0			
OUTREACH/COMMI	JNITY EC	OUCATION ACTIVITIES D)ATA		
TOTAL # OF SPECIAL OUTREACH ACTIVITY TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY TOTAL # OF COMMUNITY LEGAL EDUCATION PRO TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	HOURS	IN THE QUARTER:	0 0 0		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: 831-755-3425 AAA Contact Email: hurley@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: *Michael Benoit* Provider Contact Phone: *831-755-3425* Provider Contact Email: *hurley@co.monterey.ca.u*

716

727

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 3161

CLIENT C		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	231	Two or More Races:	0
65-74:	266	Caucasian:	644
75-84:	156	African American:	34
85+:	63	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	·
Total:	716	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	284	Chinese:	3
Female:	432	Filipino:	10
Total:	716	Japanese:	4
OTHER CLIENT CHARACTERISTICS		Korean:	6
Frail/Disabled:	102	Laotian:	0
Homebound:	0	Vietnamese:	1
Lives Alone:	261	Guamanian:	0
Institutionalized:	6	Hawaiian:	2
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	81	Other Asian/Pacific Islander:	9
Rural:	82	,	
Greatest Economic Need (Minority):	94	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	138	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknown	own):	Total:	716
CLIENT ETHNICITY	, I		
Hispanic/Latino:	256		

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: 831-755-3425 AAA Contact Email: hurley@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: *Michael Benoit* Provider Contact Phone: *831-755-3425* Provider Contact Email: *hurley@co.monterey.ca.u*

Provider Contact Name: <i>Michael Benoit</i>	Pr	ovider Contact Phone: 831-75	Provider Contact Email: hu		
CASES OPENED IN QUARTER		CASE	S CLOSED IN QUAR	TER	
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	(Total Cases Closed by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	65	51	18	1	
A2. Contracts/Warranties:	61	36	19	1	
A3. Other Consumer/Finance:	73	49	31	1	
EMPLOYMENT		·			
B1. Discrimination:	3	2	2	0	
B2. Other Employment:	8	3	5	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	24	1	3	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	16	16	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	29	17	11	1	
D2. Medicare:	28	16	14	2	
D3. Other Health/Community Based Care:	16	16	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	103	79	19	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	44	23	10	2	
E3. Other Housing:	7	4	2	0	
INCOME MAINTENANCE					
F1. Social Security:	32	26	6	0	
F2. Supplemental Security Income (SSI):	33	23	9	0	
F3. Pensions/Retiree Benefits:	7	2	2	0	
F4. Other Income Maintenance:	13	8	4	0	

Fiscal Year: 2009-2010

Quarter: 1

t Comact Han	me: <i>Ethan Hurley</i>		AAA	Contact Phone: 831-755	i-3425	AAA Contact Email: hui	rley@co.monterey.ca.us
Provider N	lame: Legal Services	for Seniors		Co			
Provider Co	ontact Name: Michael E	Benoit	Provi	der Contact Phone: 831-7	755-3425	Provider Contact Email:	hurley@co.monterey.ca.
VIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:		2	2	0	0	
G2. Elder A	buse/Neglect/Exploitatio	on:	17	8	11	3	,
G3. Other I	Individual Rights:		14	10	0	0	
ELLANEOUS	S						_
H1. Estate F	Planning/Wills/Trusts:		84	49	17	0	
H2. Advano	e Health Care Directives	(AHCD):	39	19	26	0	
H3. Financia	al Powers of Attorney:		14	14	0	0	
H4. Other N	Miscellaneous:		4	4	0	0	
ТОТ	TAL CASES OPENED IN	N QUARTER:	742	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	•
				503	207	17	
то	TAL ESTIMATED CASI	E WORK HOURS	SPENT:	3161			
		OUTDE A OUTO		DUCATION ACTIVITIES I	DATA		
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES I			
				AL OUTREACH ACTIVIT			
Date	Location		ON ON SPEC	AL OUTREACH ACTIVIT		Est # of Est.	
Date	Location (If Applicable)	INFORMATI	ON ON SPEC	AL OUTREACH ACTIVIT	IES	People Hours	
	(If Applicable)	INFORMATI Type of Outrea	ON ON SPECI	AL OUTREACH ACTIVIT Groups Toureach	IES argeted By	People Hours Reached	
08/13/2009		INFORMATI	ON ON SPECI ch Activity program service	AL OUTREACH ACTIVIT Groups Toutreach clients elients elients	IES	People Hours Reached 300 4	

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon AAA Contact Phone: 661-868-1056 AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

867

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 24 60-64: Two or More Races: 31 65-74: Caucasian: 44 13 75-84: African American: 13 85+: 4 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 72 Total: Asian Indian: **CLIENT GENDER** Cambodian: 28 Male: Chinese: 44 Female: Filipino: 0 72 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 0 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 43 0 Guamanian: Institutionalized: 1 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 6 0 Samoan: Limited English: 16 Other Asian/Pacific Islander: 22 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 51 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 12 Total: Greatest Economic Need (Minority Status Unknown): 9 **CLIENT ETHNICITY** 25 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Ron Lemon AAA Contact Phone: 661-868-1056 AAA Contact Email: lemonr@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

Provider Contact Name: Danita Meiton	Prov	ider Contact Phone: 661-3.	34-4669	Provider Contact Email: an
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			RTER & Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	6	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	5	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	9	4	0
F2. Supplemental Security Income (SSI):	6	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2009-2010

Bakersfield, CA

Lake Isabella, CA

07/27/09

09/15/09

Quarter: 1					
PSA: 33 AAA Name: Kern Coul	nty Aging & Adult Service	es			
AAA Contact Name: Ron Lemon	AAA C	contact Phone: 661-868	-1056	AAA Contact Email: <i>lem</i>	onr@co.kern.ca.us
Provider Name: Greater Bakersfield Le	egal Assistance, Inc.	Cou	unty(ies): <i>Kern</i>		
Provider Contact Name: Danita Melton	Provide	er Contact Phone: 661-3	34-4669	Provider Contact Email:	dmelton@gbla.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	4	2	1	
G3. Other Individual Rights:	2	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	4	1	0	
H2. Advance Health Care Directives (AHCD): 0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	5	2	3	0	
TOTAL CASES OPENED IN QUAR	RTER: 70	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		49	20	1	
TOTAL ESTIMATED CASE WOR	K HOURS SPENT:	349			
OUT	REACH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
IN	FORMATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location Type (If Applicable)	e of Outreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
prov Guar Mark	rided information about ser rided by GBLA's Seniors Lav rdianship Caregiver Project ket	v Center &	ty Senior Population	65 6	
prov Guar	rided information about ser rided by GBLA's Seniors Lav rdianship Caregiver Project ource Center	v Center &	ty Senior Population	5 6	

Provided information about services

Provided information about services

Place Retirement Community

Resource Center

provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lowell

provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at

Kern County Senior Population

Kern County Senior Population

3.5

5.5

16

Fiscal Year: 2009-2010

A Contact Name:	Ron Lemon	AAA Contact Phon	e: 661-868-1056	AAA Contact Email: Iemonr@co.kern.ca.us	
Provider Nam	e: Greater Bakersfi	eld Legal Assistance, Inc.	County(ies): Kern		
Provider Conta	act Name: <i>Danita Mel</i>	Iton Provider Contact P	hone: <i>661-334-4669</i>	Provider Contact Email: dmelton@gbla.org	
09/24/09 Ba	akersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern County Veteran's Stand Down	Kern County Senior Population	15 4	
09/28/09 Ba	akersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Seniors Summer Health & Information Faire	Kern County Senior Population	120 3.5	
TOTAL ESTIMA		ECIAL OUTREACH ACTIVITIES IN THE QUA			
	INFORMAT	TION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIES		
	ocation	Торіс	Targeted Audience	Est # of Est. Participants Hours	
	Applicable)		Kern County Senior Population	16 3.5	